№ Вопрос Ответ пользователя Правильные ответы

1 How many events are there in TOTO Correct Score?

8 events

2 How many outcomes can be selected on every event in

Correct Score? = Several outcomes and minimum stake amount will increase

3 How many outcomes can be selected on every event in 1X-TOTO? =

Only 1 outcome

4 What is the maximum number of events that can be included in a System Bet?

20

5 A usea user askr stated his e-mail address during the registration but he didn't receive an email with the activation link. We need to ask the user to register again, using different email address.

It will be resent when the user applies via support email.

6 How would the statistics for the Home-Away bet be calculated, if the game was canceled on the day of the match?

All bets are void (all bets are settled at odds of 1). The bets are void (bets are settled at odds of 1), if the result is not determined.

7 What is the “Multi Corner”?

In this bet type the number of corner kicks in the first half is multiplied by the number of corner kicks in the second half.

8 The bet was settled at odds of 1 because the odds were set incorrectly. Which term would you choose to answer a user? Bets placed on events, the outcome of which was known at the time of placement, can be settled at odds of 1. If an employee makes an error while accepting a bet (obvious misprints on the list of events, inconsistency of odds between offered betting markets and the bet, etc), or a bet is accepted in violation of these Rules, or if there are any other indications that the bet is wrong, the bookmaker reserves the right to declare such bets void. Returns on such bets shall be paid at odds of 1.

9 After what moment in the match can a corner kick be awarded? A corner kick is awarded when the ball at the last time hit a player of the attacking team, crossed the gate line completely by earth or air, and there was no goal scored. A corner kick is awarded when the ball at the last time hit a player of the defending team, crossed the gate line completely by earth or air, and there was no goal scored.

10 What bet type does involve all possible accumulators derived from a set number of selections? =

Patent

11 ESports Martial Arts. What does a victory type DEC mean? =

Point

12 Card Game “21”. How would the bet “Game To Be Finished On Deal” be calculated, if the player got cards 10, A, the dealer got cards 10, 8? =

Win

13 Card Game “21”. How would the bet “Game To Be Finished With Bust” be calculated, if the player got cards Q, K, 9, 8, the dealer got cards 6, 7? =

Win

14 How will the bet “The highest scoring half №1 114:106 (39:34, 31:30, 24:18, 20:24)” be calculated? =

Win

15 How will the bet on Asian handicap be calculated? Handicap 1 +0,75; the match score is 1:2

Payout with the odds of 0,5

16 How will the bet on Asian handicap be calculated? Handicap 1 +0,75; the match score is 0:0 = Win

17 Football. Bet on W1W1, match score is 3:1 (1:0, 2:1). How will it be calculated? = Win

18 Football. Bet on W1W2, match score is 2:1 (1:0, 0:1, 1:0). How will it be calculated? = Loss

19 Football. Bet on W1X, match score is 2:1 (1:0, 0:1, 1:0). How will it be calculated? = Win

20 Ice Hockey. How will the bet on Handicap [0:1] X be calculated, if the match score is 3:2 (2:0,0:2,1:0)? = Win

21 Ice Hockey. Bet “Goal In Each Period – Yes”. How will the bet be calculated, if the match score is 2:4 (1:2, 1:0, 0:2)? = Win

22 Ice Hockey. Bet “Team 1 to Score Goal In Each Period – Yes”. How will the bet be calculated, if the match score is 2:4 (1:2, 1:0, 0:2)? = Loss

23 Ice Hockey. Bet “Goal In Each Period – No”. How will the bet be calculated, if the match score is 2:4 (1:2, 1:0, 0:2)? = Loss

24 Basketball. Bet “Each Team Will Score Over 125,5 – Yes”. How will the bet be calculated

if the match score is 136:138 (31:34, 29:32, 25:23, 37:33, 14:16)? = Loss

25 Football: Bet “Real Sociedad de Fútbol - Villarreal CF, Goal 2 to score before 40:00 – Yes”. How will the bet be calculated if the match score is 0:1 (0:0,0:1)? = Loss

26 KHL Sibir – Salavat Yulaev (OT), bet “handicap 2 0”, match score is 3:4 (1:2, 0:1, 2:0, 0:0, 0:1). How will the bet be calculated? = The bet will be settled at odds of 1

27 NBA Boston Celtics – Indiana Pacers. The event took place in Indiana’s field, not in Boston’s one (home team). Will the bet be refunded (at odds of 1)? = No, no stakes will be refunded.

28 Football. Spanish Super Cup between Atletico and . “I placed a bet on Team 1 to win in extra time. The match score in regular time was 1:1, there were no goals in extra time, penalty shootouts ended with the score 3:2.” How will the bet be calculated? = Loss, as penalty shootouts will not be counted in this bet.

29 Bet: “Total Goal Minutes Over 70.5”, how would the bet be calculated, if a goal was scored in the 72nd minute of the match. = Win

30 Football. Kuban – Lokomotiv (Moscow). Bet: “Total Goal Minutes Under 156,5”. The goals were scored in the 15th (team 1), 19th (team 2), 25th (team 2) and 74th (team 1) minutes. How will the bet be calculated? = Win

31 Bet: “Posts and Crossbars Russia – Posts and Crossbars Portugal Total Over 0,5”. A user said that the bet slip should have been settled as a win (not as a loss), as the ball hit the post and then there was a goal kick. What will you answer the user? = The bet slip is calculated correctly (loss).

32 How will the bet “Number of points in the first game Over 5,5” be calculated, if the set score is 30-41? = Win

33 A football match was interrupted with the score 1-0. How would the bet “Total Over 0,5” be calculated if the match was not finished? = Win

34 Ice hockey: bet “W1 or W2 and Total Over 4,5”, match score is 5:3 (0:0, 2:2, 3:1). How will it be calculated? = Win

35 Ice Hockey. Bet “Team 2 to win in OT – Yes”. The match score is 2:1 (0:0,1:0,0:1,0:0,1:0). How will the bet be calculated? = Loss

36 Ice Hockey. Bet “Team 2 to win in OT – No”. The match score is 2:1 (0:0,1:0,0:1,0:0,1:0). How will the bet be calculated? = Win

37 Bet on 23rd game was refunded. Match score is 2:0 (6:4; 7:6). Was the bet calculated correctly? = The 23rd game is a tie-break

38 Football: bet “No first goal – Yes” was settled as a loss, match score is 0:1 (0:0, 0:0, 0:1). Was the bet calculated correctly? =. It was calculated incorrectly, it should be settled as a win.

39 What are the final odds in a single bet:

Everton – Bournemouth, Total Over 2,75, odds – 1.650, the match score is 2:1 (2:0, 0:1)? = 1,325

40 What are the final odds in an accumulator bet:

Everton – Bournemouth, Total Over 2,75, odds – 1.650, the match score is 2:1 (2:0, 0:1)

Arsenal – Norwich City, Total Over 2,25, odds – 1.440, the match score is 2:1 (1:0, 1:1)

Stoke City – Sunderland, Total Over 0,75, odds - 1.045, the match score is 0:1 (0:0, 0:1)

West Bromwich Albion – West Ham United, Total Over 2,25, odds – 2.010, the match score is 1:2 (1:0, 0:2)? = There is no correct answer here

41 Football. How will the bet “No one to score in both halves – No” be calculated, if the match score is 1:4 (0:2,1:2)? = Win

ch score is 1:2 (0:1,1:1)? = Win42 Football. How will the bet “2 Or X (Home Win - Refund) – 2” be calculated if the mat

43 Football. How will the bet “Remaining Time Outcome “W1 After Score 1-0”” be calculated if the match result is 2-1. = Loss

Exam september

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| № | Вопрос | Ответ пользователя | Правильные ответы |
| 1 | How is the Casino bonus wagering amount calculated at 1xbet? | The wager is multiplied by the bonus amount and the winnings from this bonus | The wager is multiplied by the bonus amount |
| 2 | The promotional code for the Casino is available for a user. He received this promo code on a third-party source. Where can he activate it? | Registration form, Promo Code Store, “My Account” (“Bonuses and gifts” section) | Registration form, “My Account” (“Bonuses and gifts” section) |
| 3 | Which term would you choose to answer a user, if the bet was recalculated because the wrong results were entered? | If an employee makes an error while accepting a bet (obvious misprints on the list of events, inconsistency of odds between offered betting markets and the bet, etc), or a bet is accepted in violation of these Rules, or if there are any other indications that the bet is wrong, the bookmaker reserves the right to declare such bets void. Returns on such bets shall be paid at odds of 1. | If bets are settled incorrectly (e.g. the results were entered by mistake), such bets shall be recalculated. However, bets placed in the period between the erroneous settlement and recalculation shall be deemed valid. If the bettor’s account proves to be negative after such recalculation, no bets may be placed until the bettor has made a sufficient deposit. |
| 4 | After what moment in the match can a corner kick be awarded? | A corner kick is awarded when the ball at the last time hit a player of the attacking team, crossed the gate line completely by earth or air, and there was no goal scored. | A corner kick is awarded when the ball at the last time hit a player of the defending team, crossed the gate line completely by earth or air, and there was no goal scored. |
| 5 | After what moment in the match will be a goal kick awarded? | A goal kick is awarded when the ball at the last time hit a player of the defending team, crossed the gate line completely by earth or air, and there was no goal scored. | A goal kick is awarded when the ball at the last time hit a player of the attacking team, crossed the gate line completely by earth or air, and there was no goal scored. |
| 6 | Basketball. Bet “Each Team Will Score Over 125,5 – No”.  How will the bet be calculated if the match score is 136:138 (31:34, 29:32, 25:23, 37:33, 14:16)? | Loss | Win |
| 7 | Basketball. Bet “Each Team Will Score Over 100 – No”.  How will the bet be calculated if the match score is 112:114 (24:28, 33:22, 17:26, 25:23, 13:15)? | Loss | Win |
| 8 | Bet: “Posts and Crossbars Russia – Posts and Crossbars Portugal Total Over  0,5”. A user said that the bet slip should have been settled as a win (not as a loss), as the ball hit the post and then there was a corner kick. What will you answer the user? | The bet slip is calculated incorrectly. Need to change it. | The bet slip is calculated correctly (loss). |
| 9 | Snooker. Bet: “First Potted ball – Blue”. How would the bet be calculated if the first potted ball was Red? | The bet will be settled at odds of 1 | The first colored ball has not been potted yet. The bet slip will not be calculated yet. |
| 10 | Basketball. Brooklyn Nets – New Orleans Pelicans (with OT). How will the bet  “Score By Quarters 3-1” be calculated, if the match score is 103:105 (22:16; 29:28; 15:27; 37:34)? | The bet will be settled at odds of 1 | Win |
| 11 | Football: bet “No first goal – Yes” was settled as a loss, match score is 0:1 (0:0, 0:0, 0:1). Was the bet calculated correctly? | It was calculated correctly. | It was calculated incorrectly, it should be settled as a win. |
| 12 | What are the final odds in an accumulator bet: Everton – Bournemouth, Total Over 2,75, odds – 1.650, the match score is 2:1 (2:0, 0:1) Arsenal – Norwich City, Total Over 2,25, odds – 1.340, the match score is 2:1 (1:0, 1:1) Stoke City – Sunderland, Total Over 0,75, odds - 1.045, the match score is 0:1 (0:0, 0:1) West Bromwich Albion – West Ham United, Total Over 2,25, odds – 2.010, the match score is 1:2 (1:0, 0:2)? | There is no correct answer here | 3,649 |
| 13 | What are the final odds in an accumulator bet: Everton – Bournemouth, Total Over 2,75, odds – 1.650, the match score is 2:1 (2:0, 0:1) Arsenal – Norwich City, Total Over 2,25, odds – 1.440, the match score is 2:1 (1:0, 1:1) Stoke City – Sunderland, Total Over 0,75, odds - 1.045, the match score is 0:1 (0:0, 0:1) West Bromwich Albion – West Ham United, Total Over 2,25, odds – 2.010, the match score is 1:2 (1:0, 0:2)? | 3,649 | There is no correct answer here |
| 14 | Football. How will the bet “Noone to score in both halves – No” be calculated, if the match score is 1:4 (0:2,1:2)? | The bet will be settled at odds of 1 | Win |
| 15 | Football. How will the bet “2 Or X (Home Win - Refund) – X” be calculated if the match score is 2:0 (0:0,2:0)? | Loss | The bet will be settled at odds of 1 |
| 16 | Football. How would the bet “The Next Goal, Handicap “Goal 2, Handicap 1 0”” be calculated if the score was 1:0 in the first half, when the user placed a bet. The match result is 2:0. | Loss | Win |
| 17 | Football. How will the bet “Remaining Time Outcome “W1 After Score 1-0”” be calculated if the match result is 1-0. | Win | Loss |
| 18 | Football. How will the bet “Remaining Time Outcome “W1 After Score 1-0”” be calculated if the match result is 2-1. | The bet will be settled at odds of 1 | Loss |

new

№ Вопрос Ответ пользователя Правильные ответы

1 A user did not receive FS after fulfilling wagering requirements of the 1st deposit bonus for Casino. What is the reason?

The user did not link and activate his phone number to his gaming account

2 During what period must a user redeem the 10th deposit bonus?

Within 48 hours after the bonus was credited

3 Where can a user read the terms and conditions of Cashback calculation?

In “My account”, in the corresponding section

4 A user is shown the error “present game is not available for you at the moment”. What is the reason?

The user should apply to the security department

5 The user found out that the Casino is illegal in his country. Who is responsible for informing the user about the legality of his actions?

The user is responsible for his actions, since upon registration he agrees with General Terms and Conditions of the Casino

6 How much time of an ice hockey match must elapse for bets to stand?

at least 55 minutes of play must elapse for bets to stand

7 How will the bet on Asian total be calculated: total Under 2,25; match score is 1:1?

Payout of half amount of the maximum winnings

8 Football. Bet “Penalty – Yes”. How would the bet be calculated if there was an unconverted penalty kick in the match (a penalty kick was awarded, but not converted)? Win

9 Basketball. Bet “Team 1 To Win Both Halves – No”. How will the bet be calculated if the match score is 84:70 (16:26, 32:11, 24:8, 12:25)? Loss

10 Tennis ITF: bet on the 2nd set total under 8,5. Women Cazeaux Amandine – Alexandra Piskun. Cazeaux Amandine withdrew when the score was 2:2 in the 2nd set. How will the bet be calculated?

The bet will be settled at odds of 1

11 How will the bet “Number of points in the first game Over 5,5” be calculated, if the set score is 30-41? Win

12 How will the bet “Number of points in the first game Under 5,5” be calculated, if the set score is 30-41? Loss

13 A football match was interrupted with the score 0-0. How would the bet “Total Over 0,5” be calculated if the match was not finished?

The bet will be settled at odds of 1

14 What are the final odds in a single bet:

Everton – Bournemouth, Total Over 2,75, odds – 1.750, the match score is 2:1 (2:0, 0:1)?

There is no correct answer here

15 What are the final odds in an accumulator bet:

Everton – Bournemouth, Total Over 2,75, odds – 1.650, the match score is 2:1 (2:0, 0:1)

Arsenal – Norwich City, Total Over 2,25, odds – 1.340, the match score is 2:1 (1:0, 1:1)

Stoke City – Sunderland, Total Over 0,75, odds - 1.045, the match score is 0:1 (0:0, 0:1)

West Bromwich Albion – West Ham United, Total Under 2,25, odds – 2.010, the match score is 1:2 (1:0, 0:2)? Loss

16 What are the final odds in an accumulator bet:

Everton – Bournemouth, Total Over 2,75, odds – 1.650, the match score is 2:1 (2:0, 0:1)

Arsenal – Norwich City, Total Over 2,25, odds – 1.340, the match score is 2:1 (1:0, 1:1)

Stoke City – Sunderland, Total Over 0,75, odds - 1.045, the match score is 0:1 (0:0, 0:1)

West Bromwich Albion – West Ham United, Total Over 2,25, odds – 2.010, the match score is 1:2 (1:0, 0:2)? 3,649

17 Football. How will the bet “2 Or X (Home Win - Refund) – 2” be calculated if the match score is 1:2 (0:0,1:1,0:1)? Loss

19 Football. How would the bet “The Next Goal, Handicap “Goal 3, Handicap 1 0”” be calculated if the score was 1:0 in the first half, when the user placed a bet. The match result is 1:1. refund

1. How many events in TOTO 15 should be predicted correctly for the bet slip to win?

9 or more events  
2. How many events in TOTO Correct Score should be predicted correctly for the bet slip to  
win? 2 or more  
3. How many events in TOTO Football should be predicted correctly for the bet slip to win? 9-14  
4. How many events in TOTO Correct Score should be predicted correctly to win a  
Jackpot? All 8  
5. How many events are there in TOTO Ice Hockey? 5  
6. What does count in TOTO Ice Hockey bet calculation? Bets on regular time  
7. How many events in TOTO Ice Hockey should be predicted correctly for the bet slip to  
win? At least 2 events  
8. If a customer made a withdrawal request but chose the wrong payment system, what  
could you advise him? – to make a withdrawal request via payment system he used to deposit.  
9. Customer does not want to get newsletters at his e-mail? He should remove the tick in the section Personal Profile (Account Settings) or unsubscribe in the e-mail received.  
10. Customer wants to see the bets he has placed on the site. Where can he see that? The section Bet History in “My account” (the interval should be within a month for bet history displaying).  
11. Customer asks to return on his account all the money he has lost for withdrawal. He  
justifies it by the fact that he is under 18 years old? The bettor shall be held liable for the violation of paragraphs 2, 4 hereof. Should these Rules be violated, the bookmaker reserves the right to refuse to pay any winnings or to refund stakes, as  
well as to cancel any bets. The bookmaker shall not be liable in relation to the moment when they become aware that the customer falls within any of the aforementioned categories. This means that the bookmaker shall be entitled to take the above measures at any time once they have become aware that the customer is an individual who can be designated as above.

12. Within what period of time do we accept claims and issues from customers? (about  
calculated bets)? 10 days  
13. How much is the minimum bet amount? (in Sports and Live)? 0,5$/ 0,5 euro/ 10 rubles (The minimum stake on any single selection is $0.30/€0.20).  
14. How much is the maximum bet amount? The maximum stake is determined by the bookmaker for each selection separately. Maximum stake limits vary by sport and event. Whenever an accumulator (system) bet comprises several  
legs with different stake limits, the lowest maximum stake limit shall apply.  
15. How much is the maximum payout per bet? The maximum return is limited to €600,000  
(or the equivalent sum in a foreign currency – 5000000 rubles) per bet.  
16. Customer asks to make a refund for his bet, becau se the score in Live was incorrect, and  
he placed a bet in accordance with that score. What answer should you give to the client? No responsibility is assumed by our company for any incorrectness of current event results on which Live-bets are accepted. Please use various independent (official) sources of information. - Details shown in the “Sports” or “Live” sections are indicative. Customers should use other  
independent sources of information to find out details of the relevant sports event.  
17. What is the maximum number of events that can be included in a System Bet? 20  
18. Can a customer change his password in his account by himself? Yes, he can change it in the section Personal Profile  
19. Can a customer change his chat name by himself? No, it is impossible to change the chat name.  
20. How much is the maximum amount for transferring to a friend at a time? – 1000 rubles at  
a time, 3000 rubles per day.  
21. What balance should a customer have to be able to chat? – 200 rubles (or the equivalent  
sum in a foreign currency).  
22. What is the minimum withdrawal amount via e-wallets? – 100 rubles (when you choose  
payment method, you can see the minimum withdrawal amount for it).  
23. What is the maximum account blocking period for violation of the rules? – 2 months.

24. Customer gave his e-mail address when registering but he didn't get an activation letter.  
We advise him to check the spam folder, if it is not there there are 2 ways -  
1. to send it manually  
2. If he still has not received it, advise him to change the e-mail address to gmail one,  
because his mail provider blocks mails from BCs

25. Customer wrote: “Why can’t I place several same bets? The error appears”. - Placing a  
bet more than once on the same outcome or combination of outcomes by the same bettor can be  
restricted at the discretion of the bookmaker (3.5).

26. How many events can be included in the chain (bet) at betting shop? - the number of  
events is unlimited (if the first event loses, the whole bet is lost).

27. What languages are our android/ios/1xwin apps in? – in English, Russian.

28. How will the statistics for the Home-Away bet be calculated, if the game was cancelled  
on the day of the match? The bets are voided

29. What are extra-points in volleyball? Points followed after 24-24 (the bet will win if either team wins the set after the score 24:24).

30. What is a tie-break in volleyball? It is the 5th set

31. Ice Hockey. Bets on markets in the “Sports” section labeled “Time Penalty”. How many  
minutes will be counted? - Only two-minute minor penalties will count.  
32. Ice Hockey. Bets on markets in the “LIVE” section labeled “Time Penalty” How many  
minutes will be counted? - Only two-minute minor penalties will count.   
33. Tennis. What is a set point? A player is said to have "set point" if he is in a position to win the set on the next point played.  
34. Tennis. What is an ace? A winning service shot on which the receiver is unable to hit the ball  
35. After what moment in the match can a corner kick be awarded? When the defending team puts the ball over the byline, the attacking team is awarded a corner kick

36. Tennis. What is a break point? The point on which the receiver can win the game. If the receiver wins a game they are said to have "broken serve" (“Break Number 1 – Player 1”. The bet will win if Player 1 is the first to win a game when receiving serve (a break point is a point that, if won by the receiving player, will win the game. This is called a break of serve.).  
37. What is out? (tennis)? Called by a linesman when the ball lands outside the boundary lines of the court without first  
bouncing into play.  
38. What is out? (football)? The ball is considered out of play when it has wholly crossed the goal line or touch line whether  
on the ground or in the air, or play has been stopped by the referee. In the above diagram, the ball is still in play because it has not fully crossed over the touch line.  
39. What is a foul? An illegal tackle by a player on an opponent resulting in a free kick, or in a penalty kick if the  
foul was adjudged to have been committed in the penalty area  
40. What is offside? A foul committed by an attacking player who is caught nearer to the opposing goal than two or  
fewer opponents when the ball is played, and who was deemed to be interfering with play in the process. The defending side is awarded a free kick, to be taken from where the offense took place.  
41. What is double (football)? 2 goals scored in a game by one player. It can be not in a row but during the whole game.

42. What is hat-trick (football)? 3 goals scored in a game by one player. It can be not in a row but during the whole game  
(“A Player To Score Two Goals” (also “Brace”)/”Hat-Trick”. The Customer should predict whether a player will score exactly two goals (a brace) or exactly three goals (a hat-trick) in a single match. Own goals do not count. If a hat-trick has been scored, the bet “A Player To Score Two Goals - Yes” will lose).

43. What is poker?

(football) 4 goals scored in a game by one player. It can be not in a row but during the whole game.

44. After what moment in the match will be a goal kick awarded?

When the attacking team puts the ball over the byline, the defending team is awarded a goal kick

45. Tennis. What is a point?

It is a winning point

46. Tennis. What is a match point?

The point on which a player may be able to win the whole match if he wins the next point.

47. A customer placed a bet on football. The match has just started, the customer tried to sell the bet slip but it shows that the bet slip cannot be sold. You need to check bet slip status (if it is settled). Perhaps, the bet slip does not meet the sale  
conditions. If one event in accumulator bet is settled, the bet slip cannot be sold.

48. Duration of a netball match (netball is a type of women’s basketball)?

4x 15 minutes

49. Duration of a water polo match?

4x8 min

50. Duration of a beach football match?

3x12 min

51. Duration of a rugby match?

2x40 min

52. Duration of an ice hockey match?

3x20 min

53. Duration of a football match?

2x45 min

55. A bet was placed on a baseball match in Live. The match was interrupted. When will the  
bets be calculated?

If the match is not concluded within 72 hours, all bets will be deemed void, except for those markets which had already been determined.

56. What is the duration of a NCAA match (basketball)?

2 halves x20 min (OT – 5 min)

57. Duration of a baseball match?

9 innings (2,5 - 3 hours)

58. Duration of a volleyball match?

The match is played up to 3 wins (25 points or 2 points difference each set)

59. Duration of a handball match?

2x30 min

60. Duration of a field hockey match?

2x35 min or 4x17,30 min

61. Duration of an ice hockey match in play-off games?

3x20 min, OT is played til l the “Golden puck” is scored

62. Duration of a beach volleyball match?

It is played up to 2 wins (21 points or 2 points difference)

63. How much time of a bandy match should pass for bets to be calculated?

80 min

64. How much time of an ice hockey match should pass for bets to be calculated?

55 min

65. How much time of a beach football match should pass for bets to be calculated?

30 min

66. How much time of a beach handball match should pass for bets to be calculated?

18 minutes

67. How much time of a rugby match should pass for bets to be calculated?

80 minutes (completely)

68. A rugby match is interrupted at 76th minute. Will the bets on it be calculated?

All the bets are voided (80 minutes of play must elapse for the match to be declared official).

69. What does bet "Total Centuries" stand for?

The Customer should predict whether a player will score 100 or more points in one single visit to the table.

70. A football match in Sports was rescheduled. How will the bet be calculated? (8.7) PRE-MATCH betting. If a match or competition is postponed (rescheduled) for more than 48 hours for whatever reason all bets on this event shall be declared void (this is an approximate time, the bmaker shall be entitled to keep such bets standing at its absolute discretion for the avoidance of disputes which may arise if the match is postponed for more than 48 hours from the official scheduled starting time). The event shall be deemed postponed or rescheduled if the official scheduled starting time of the event is altered.

71. A football match in Live was interrupted for 30 minutes. When will the bet be calculated? (8.8) LIVE betting. If a match or competition is interrupted for whatever reason and continues within 5 hours from its start, all bets shall stand. Unless the interrupted match or competition continues within 5 hours from its start, all bets shall be settled at odds of 1, except when the  
result of the bet has already been determined. This rule does not apply to events which may end within a period exceeding 5 hours subject to their rules (see p. 9 “Sports Rules”).

72. Tennis. A player refused to participate (did not come to tennis court) in the game (before  
the beginning of the match).

All the bets are voided

73. A bet was placed on a Smolensk region futsal championship. The game took place 3 days ago, but the bet is still not calculated. How long should a customer wait? Why was it not calculated? Bets on regional championships (football, futsal, hockey, etc.) are settled within 10 days from the publication of the results on official websites thereof. You can find the list of official websites in the section "Main Sources of Information". If one of the teams does not show up, all bets shall be  
settled at odds of 1 (refund). In this event the non-participant forfeits the game.

74. A customer placed a bet on American football. At the 56th minute the match was interrupted because of the weather. How will the bet be calculated, if it is known that the game will not be finished in the nearest future? By the result of the match (at least 55 minutes of play must elapse for bets to stand. In this event, all bets will be settled based on the results at the time the match was stopped).

75. Bets on football: “Manchester – Liverpool match score 0:0”. The match was interrupted and not finished at the 78th minute with the score 0:0. The customer's bet was calculated as a refund, but the customer says that his bet has won, because the score is 0:0.?

It is correct. The match is considered to be completed if 80 minutes are played

76. Basketball. How will the bet “The highest scoring quarter №4 88:74 (25:18, 24:15, 15:21,  
24:20)” be calculated?

win

77. How will the bet “The highest scoring quarter №1 101:85 (25:30, 27:19, 28:19, 21:17)”  
be calculated?

win

78. How will the bet “The highest scoring quarter №3 101:85 (25:30, 27:19, 28:19, 21:17)”  
be calculated?

loss

79. How will the bet “The highest scoring half №1 101:85 (25:30, 27:19, 28:19, 21:17)” be  
calculated?

win

81. How will the bet “The highest scoring half №2” be calculated if the match score is 89:96  
(30:21, 18:21, 18:25, 16:15, 7:14)?

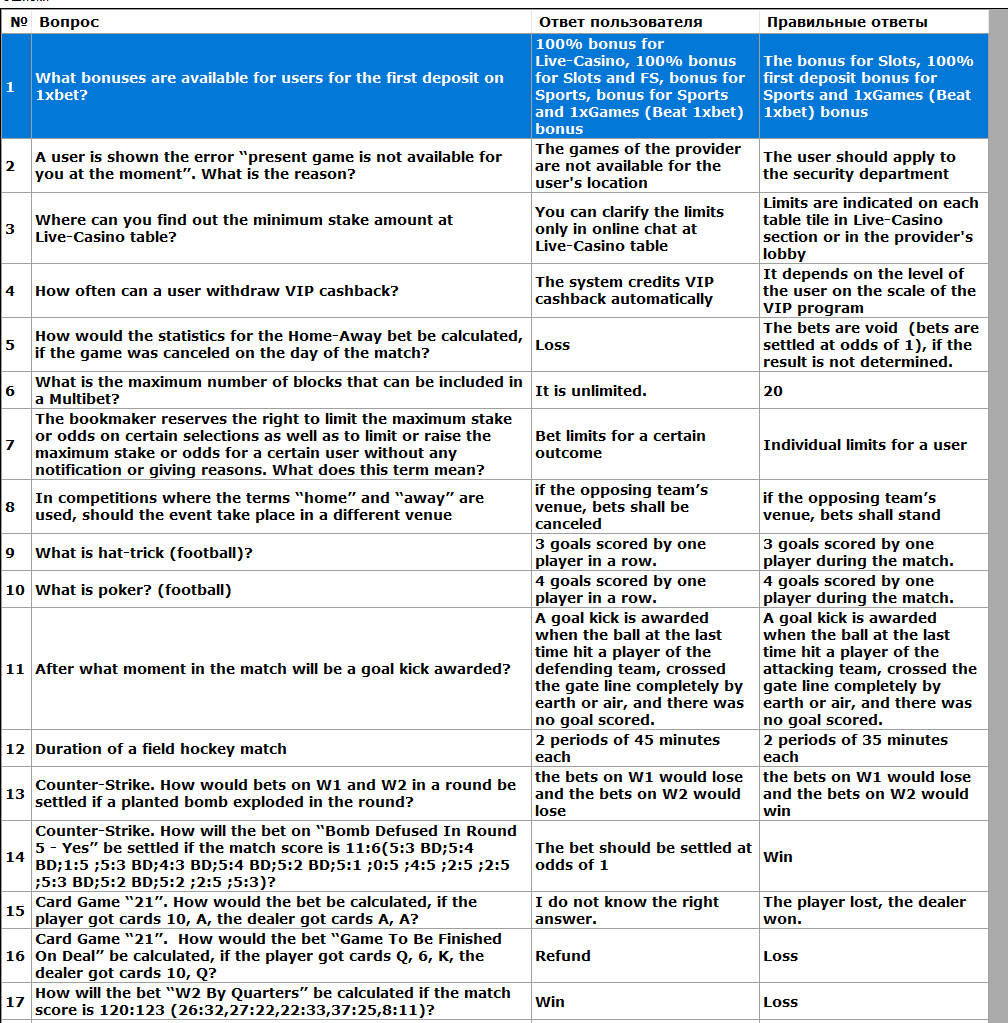
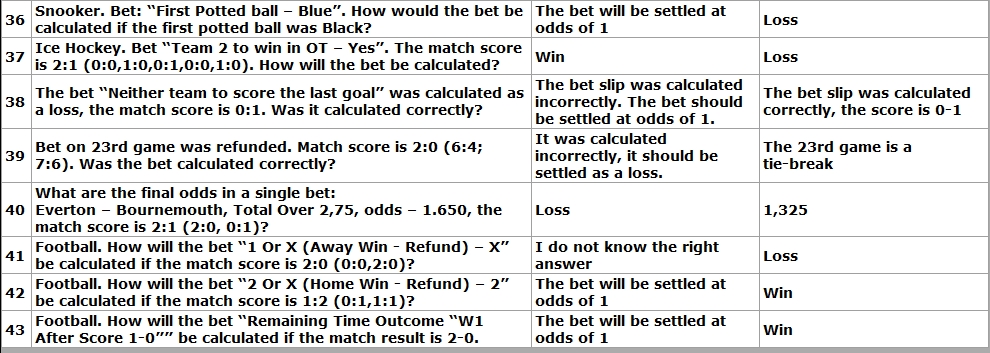
loss

82. American football. How will the bet “The highest scoring quarter №1” be calculated if  
the match score is 24:13 (3:7;7:3;7:3;7:0)?

The bets will be settled at odds of 1

83. How will the bet “The highest scoring quarter №4” be calculated if the match score is  
24:13 (3:7;7:3;7:3;7:0)?

loss



№ Вопрос Ответ пользователя Правильные ответы

1 The promotional code for the Casino is available for a user. He received this promo code on a third-party source. Where can he activate it? =

there are fields only for sports promo codes Registration form, “My Account” (“Bonuses and gifts” section)

2 Where can users get the information about FS and bonuses credited on their accounts without entering games?

It's indicated on game tile, if free spins are available My Account (“Bonuses and gifts“ section)

3 Can a user play in Casino for free?

Yes, but not all providers (Live-Casino and Slots) have a demo mode

4 How would the statistics for the Home-Away bet be calculated, if the game was canceled on the day of the match?

All bets are void (all bets are settled at odds of 1). The bets are void (bets are settled at odds of 1), if the result is not determined.

5 Duration of a beach football match 30 minutes of play consisting of 3 periods of 10 minutes each 36 minutes of play consisting of 3 periods of 12 minutes each

6 How will the bet on Asian handicap be calculated? Handicap 1 +0,75; the match score is 1:2 =

Payout with the odds of 0,5

7 Ice Hockey. Bet “Goal In Each Period – No”. How will the bet be calculated, if the match score is 2:4 (1:2, 1:0, 0:2)? =

Loss

8 The bet “Total Under 60,5 in the second half (including OT) was calculated as a loss. The match score is 68:71 (17:14, 13:16, 13:15, 16:14, 9:12). Was the bet calculated correctly?

The bet slip was calculated incorrectly, as total in the second half with OT =

58.

9 KHL Sibir – Salavat Yulaev (OT), bet “handicap 2 0”, match score is 3:4 (1:2, 0:1, 2:0, 0:0, 0:1). How will the bet be calculated? = The bet will be settled at odds of 1

10 Bet: “Total Goal Minutes Over 70.5”, how would the bet be calculated, if there was no any goal scored in the match. =

Loss

11 Bet: “Total Goal Minutes Over 70.5”, how would the bet be calculated, if a goal was scored in the 72nd minute of the match. =

Win

12 What are the final odds in an accumulator bet:

Everton – Bournemouth, Total Over 2,75, odds – 1.650, the match score is 2:1 (2:0, 0:1)

Arsenal – Norwich City, Total Over 2,25, odds – 1.340, the match score is 2:1 (1:0, 1:1)

Stoke City – Sunderland, Total Over 0,75, odds - 1.045, the match score is 0:1 (0:0, 0:1)

West Bromwich Albion – West Ham United, Total Under 2,25, odds – 2.010, the match score is 1:2 (1:0, 0:2)? =

Loss

13 Football. How would the bet “The Next Goal, Handicap “Goal 2, Handicap 1 0”” be calculated if the score was 1:0 in the first half, when the user placed a bet. The match result is 1:1. = Loss

14 Football. How will the bet “Remaining Time Outcome “W1 After Score 1-0”” be calculated if the match result is 2-1. =

Loss

|  |  |  |  |
| --- | --- | --- | --- |
| № | Вопрос | Ответ пользователя | Правильные ответы |
| 1 | Duration of a baseball match | 9 innings, they can finish with a draw | 9 innings until one of the teams wins |
| 2 | How will the bet on Asian total be calculated: total Under 2,25; match score is 1:1? | Win | Payout of half amount of the maximum winnings |
| 3 | Tennis. In what case will the bet on W1W1 win? | (7:5, 2:6, 3:6) | (6:4, 1:6, 7:6) |
| 4 | KHL Sibir – Salavat Yulaev (OT), bet “handicap 2   0”, match score is 3:4 (1:2, 0:1, 2:0, 0:0, 0:1). How will the bet be calculated? | Loss | The bet will be settled at odds of 1 |
| 5 | What are the final odds in a single bet:  Everton – Bournemouth, Total Over 2,75, odds – 1.650, the match score is 2:1 (2:0, 0:1)? | There is no correct answer here | 1,325 |
| 6 | What are the final odds in an accumulator bet: Everton – Bournemouth, Total Over 2,75, odds – 1.650, the match score is 2:1 (2:0, 0:1) Arsenal – Norwich City, Total Over 2,25, odds – 1.440, the match score is 2:1 (1:0, 1:1) Stoke City – Sunderland, Total Over 0,75, odds - 1.045, the match score is 0:1 (0:0, 0:1) West Bromwich Albion – West Ham United, Total Over 2,25, odds – 2.010, the match score is 1:2 (1:0, 0:2)? | 3,649 | There is no correct answer here |
| 7 | Football. How would the bet “The Next Goal, Handicap “Goal 2, Handicap 1 0”” be calculated if the score was 1:0 in the first half, when the user placed a bet. The second goal was scored by Team 1. | Loss | Win |
| 8 | Football. How would the bet “The Next Goal, Handicap “Goal 2, Handicap 1 0”” be calculated if the score was 1:0 in the first half, when the user placed a bet. The match result is 2:0. | Loss | Win |
| 9 | Football. How would the bet “The Next Goal, Handicap “Goal 3, Handicap 1 0”” be calculated if the score was 1:0 in the first half, when the user placed a bet. The match result is 2:0. | Loss | The bet will be settled at odds of 1 |

№ Вопрос Ответ пользователя Правильные ответы

1 A user did not receive FS after fulfilling wagering requirements of the 1st deposit bonus for Casino. What is the reason?

The user did not link and activate his phone number to his gaming account

2 How many events in TOTO Correct Score should be predicted correctly for the bet slip to win? =

2 or more events

3 How will the bet be calculated if it has been placed on a known outcome?

.A bet shall be canceled if it has been placed on a known outcome (an event has finished, but the results have not been updated in the system).

4 The bet was settled at odds of 1 because the odds were set incorrectly. Which term would you choose to answer a user?

If an employee makes an error while accepting a bet (obvious misprints on the list of events, inconsistency of odds between offered betting markets and the bet, etc), or a bet is accepted in violation of these Rules, or if there are any other indications that the bet is wrong, the bookmaker reserves the right to declare such bets void. Returns on such bets shall be paid at odds of 1.

5 Football. Bet “Penalty – No”. There was no penalty kick awarded in the match. How will the bet be calculated?

Win

6 Football: Bet “Real Sociedad de Fútbol - Villarreal CF, Goal 2 to score before 40:00 – No”. How will the bet be calculated if the match score is 1:2 (0:1, 1:1)?

Win

№ Вопрос Ответ пользователя Правильные ответы

1 What is the maximum number of blocks that can be included in a Multibet? 20

2 What bet type is a combination of single bets and all associated available accumulators for a specific number of selections?

Lucky

3 How much time of a beach football match must elapse for bets to stand? Пользователь не ответил на вопрос at least 30 minutes of play must elapse for bets to stand

4 A rugby match was interrupted at 76th minute. Do the bets stand? The bets stand The bets do not stand

5 How will the bet on Asian handicap be calculated? Handicap 1 +0,75; the match score is 1:3 Payout with the odds of 0,5 Loss

6 Tennis: Grönefeld/Peschke – Niculescu/Zakopalová. Bet “Total Under 21.5”. The score is (6:3, 3:6, 4:10 points). How will the bet be calculated? Win

7 Ice hockey: Buffalo Sabres – Toronto Maple Leafs (Including OT). The match score is 2:3 (1:0; 1:1; 0:1; 0:0; 0:1). Bet: “W2”. How will the bet be calculated? Loss

8 Football: bet “No first goal – Yes” was settled as a loss, match score is 0:1 (0:0, 0:0, 0:1). Was the bet calculated correctly?

It was calculated incorrectly, it should be settled as a win.

9 Football: bet “No first goal – Yes” was settled as a loss, match score is 0:1 (0:1, 0:0). Was the bet calculated correctly?

It was calculated correctly.

10 Football. How will the bet “2 Or X (Home Win - Refund) – X” be calculated if the match score is 2:0 (0:0,2:0)? Loss The bet will be settled at odds of 1

11 Football. How will the bet “Remaining Time Outcome “W1 After Score 1-0”” be calculated if the match result is 2-1. Win Loss

№ Вопрос Ответ пользователя Правильные ответы

1 How many events in TOTO Correct Score should be predicted correctly for the bet slip to win? 3 or more events 2 or more events

2 The bet was settled at odds of 1 because the odds were set incorrectly. Which term would you choose to answer a user? If bets are settled incorrectly (e.g. the results were entered by mistake), such bets shall be recalculated. However, bets placed in the period between the erroneous settlement and recalculation shall be deemed valid. If the bettor’s account proves to be negative after such recalculation, no bets may be placed until the bettor has made a sufficient deposit. If an employee makes an error while accepting a bet (obvious misprints on the list of events, inconsistency of odds between offered betting markets and the bet, etc), or a bet is accepted in violation of these Rules, or if there are any other indications that the bet is wrong, the bookmaker reserves the right to declare such bets void. Returns on such bets shall be paid at odds of 1.

3 How much time of a beach football match must elapse for bets to stand? 28 minutes of play must elapse for bets to stand at least 30 minutes of play must elapse for bets to stand

4 A bet was placed on a baseball match in Live. The match was interrupted. When will the bets be calculated? in 48 hours within 72 hours all bets will stand until the conclusion of the match

5 Football. How will the bet “Total of the Team 1 Over 1,75” be calculated, if the match score is 2:4? Payout with the odds of 0,5 Payout of half amount of the maximum winnings

№ Вопрос Ответ пользователя Правильные ответы

1 A user did not receive the 1st deposit bonus for Casino. What are the possible reasons? The user did not link and activate his email address and phone number to his gaming account The deposit amount was less than 10 EUR, the user filled in the data in the personal profile partly, he did not give his consent by enabling the function “Take part in bonus offers”

2 What amount will a user receive to his main account after the bonus has been successfully redeemed? For VIP users the amount is equal to deposit amount x5 times Always the amount, which will not exceed the initial bonus amount

3 A user is shown the error “present game is not available for you at the moment”. What is the reason? =

The user should apply to the security department

4 After what moment in the match can a corner kick be awarded? = A corner kick is awarded when the ball at the last time hit a player of the defending team, crossed the gate line completely by earth or air, and there was no goal scored.

5 After what moment in the match will be a goal kick awarded? = A goal kick is awarded when the ball at the last time hit a player of the attacking team, crossed the gate line completely by earth or air, and there was no goal scored.

6 What bet type is a combination of single bets and all associated available accumulators for a specific number of selections? = Lucky

7 28 minutes of play must elapse for bets to stand 28 minutes of play must elapse for bets to stand at least 18 minutes of play must elapse for bets to stand

8 How will the bet on Asian total be calculated: total Under 2,25; match score is 1:1? = Payout of half amount of the maximum winnings

9 Ice Hockey. How will the bet on a W1 be calculated, if the match score is 3:2 (2:0,0:2,1:0)? = Loss

10 The bet “Total Under 60,5 in the second half (including OT) was calculated as a loss. The match score is 68:71 (17:14, 13:16, 13:15, 16:14, 9:12). Was the bet calculated correctly? = The bet slip was calculated incorrectly, as total in the second half with OT = 58.

11 Football: bet “No first goal – Yes” was settled as a loss, match score is 0:1 (0:0, 0:0, 0:1). Was the bet calculated correctly? = It was calculated incorrectly, it should be settled as a win.

12 What are the final odds in an accumulator bet:

Everton – Bournemouth, Total Over 2,75, odds – 1.650, the match score is 2:1 (2:0, 0:1)

Arsenal – Norwich City, Total Over 2,25, odds – 1.440, the match score is 2:1 (1:0, 1:1)

Stoke City – Sunderland, Total Over 0,75, odds - 1.045, the match score is 0:1 (0:0, 0:1)

West Bromwich Albion – West Ham United, Total Over 2,25, odds – 2.010, the match score is 1:2 (1:0, 0:2)? 3,649 There is no correct answer here

13 Football. How will the bet “Noone to score in both halves – No” be calculated, if the match score is 1:4 (0:2,1:2)? = Win

14 Football. How would the bet “The Next Goal, Handicap “Goal 2, Handicap 1 0”” be calculated if the score was 1:0 in the first half, when the user placed a bet. The second goal was scored by Team 2. = Loss

15 Football. How will the bet “Remaining Time Outcome “W1 After Score 1-0”” be calculated if the match result is 1-0. = Loss

№ Вопрос Ответ пользователя Правильные ответы

1 How often can a user withdraw VIP cashback? The system credits VIP cashback automatically It depends on the level of the user on the scale of the VIP program

2 How many outcomes can be selected on every event in TOTO Correct Score? = Several outcomes and minimum stake amount will increase

3 What is the maximum number of blocks that can be included in a Multibet? = 20

4 What is a tie-break in volleyball? = The bet will win, if there was the 5th set in the match.

5 Tennis. What is a point? = It is a winning point in tennis.

6 Duration of a beach volleyball match = 2 sets are played up to 21 points or 2 points difference each, the 3rd set is played up to 15 points or 2 points difference

7 A user placed a bet on American football. At the 56th minute the match was interrupted because of the weather. How will the bet be calculated, if it is known that the game will not be finished in the nearest time? = All bets will be settled based on the results at the time the match was stopped.

8 How will the bet on Asian handicap be calculated? Handicap 1 +0,75; the match score is 0:0 = Win

9 How will the bet on Asian handicap be calculated? Handicap 1 +0,75; the match score is 1:3 = Loss

10 KHL Sibir – Salavat Yulaev (OT), bet “handicap 2 0”, match score is 3:4 (1:2, 0:1, 2:0, 0:0, 0:1). How will the bet be calculated? = The bet will be settled at odds of 1

11 Bet: “Total Goal Minutes Over 70.5”, how would the bet be calculated, if a goal was scored in the 72nd minute of the match. = Win

12 Boxing: Bet “W1 in round 2”, the score is 6-0. How will it be calculated? = Loss

13 Tennis. How will the bet “The highest scoring period №1” be calculated if the match score is 1:2 (6:4, 3:6, 6:7)? = Win

14 Football. How will the bet “ in both halves – No” be calculated, if the match score is 1:0 (1:0,0:0)? = Loss

№ Вопрос Ответ пользователя Правильные ответы

1 The promotional code for the Casino is available for a user. He received this promo code on a third-party source. Where can he activate it?

Registration form, “My Account” (“Bonuses and gifts” section)

2 A user knows that there are games of a specific provider on the website, but cannot find them on the website. What are the possible reasons?

**The visibility of the provider depends on the peculiar features of its license and the ability to operate in a particular location**

3 Where can you find out the minimum stake amount at Live-Casino table? Unfortunately, nowhere.

**Limits are indicated on each table tile in Live-Casino section or in the provider's lobby**

4 How many events in TOTO Ice Hockey should be predicted correctly for the bet slip to win?

**at least 2 events**

6 The bet was settled **at odds of 1 because the odds were set incorrectly.** Which term would you choose to answer a user?

If an employee makes an error while accepting a bet (obvious misprints on the list of events, inconsistency of odds between offered betting markets and the bet, etc), or a bet is accepted in **violation of these Rules,** or if there are any other indications that the bet is wrong, the bookmaker reserves the right to declare such bets void. Returns on such bets shall be paid at odds of 1.

7 Which term would you choose to answer a user, if the bet was recalculated because the wrong results were entered? = If bets are settled incorrectly (e.g. the results were entered by mistake), such bets shall be recalculated. However, bets placed in the period between the erroneous settlement and recalculation shall be deemed valid. If the bettor’s account proves to be negative after such recalculation, no bets may be placed until the bettor has made a **sufficient deposit.**

8 In competitions where the terms “home” and “away” are used, should the event take place in a different venue

**if the opposing team’s venue, bets shall stand**

9 What is Batch bet?

**It is the bet combination on TOTO**

10 A football match **in the Sports** section was rescheduled. How will the bets be calculated?

If a match is postponed (rescheduled) for more than **48 hours** all bets on this event shall be declared void.

11 Card Game “21”. How would the bet “Game To Be Finished With Bust” be calculated, if the player got cards Q, K, 9, 8, the dealer got cards 6, 7?

**Win**

12 How will the bet “W2 By Quarters” be calculated if the match score is 120:123 (26:32,27:22,22:33,37:25,8:11)?

**Loss**

13 How will the bet “X By Quarters” be calculated if the match score is 120:123 (26:32,27:22,22:33,37:25,8:11)?

**Win**

14 How will the bet on Asian handicap be calculated? Handicap 1

; the match score is 1:2

**Payout with the odds of 0,5**

15 Football. How will the bet “Total of the Team 1 Over 1,75” be calculated, if the match score is 2:4?

**Payout of half amount of the maximum winnings**

16

. How will the bet on Handicap [0:1] X be calculated, if the match score is 3:2 (2:0,0:2,1:0)?

**Win**

17 Tennis ITF: bet on the 2nd set total under 8,5. Women Cazeaux Amandine – Alexandra Piskun. Cazeaux Amandine withdrew when the score was 2:2 in the 2nd set. How will the bet be calculated?

**The bet will be settled at odds of 1**

18 A football match was interrupted with the score 0-0. How would the bet “Total Over 0,5” be calculated if the match was not finished?

**The bet will be settled at odds of 1**

19 Ice hockey: bet “W1 or W2 and Total Under 4,5”, match score is 4:2 (2:0, 0:1, 2:1). How will it be calculated?

**Loss**

20 Ice Hockey. Bet “Team 2 to win in OT – No”. The match score is 2:1 (0:0,1:0,0:1,0:0,1:0). How will the bet be calculated?

**Win**

21 What are the final odds in an accumulator bet:

Everton – Bournemouth, Total Over 2,75, odds – 1.650, the match score is 2:1 (2:0, 0:1)

Arsenal – Norwich City, Total Over 2,25, odds – 1.340, the match score is 2:1 (1:0, 1:1)

Stoke City – Sunderland, Total Over 0,75, odds - 1.045, the match score is 0:1 (0:0, 0:1)

West Bromwich Albion – West Ham United, Total Under 2,25, odds – 2.010, the match score is 1:2 (1:0, 0:2)?

**Loss**

22 Football. How would the bet “The Next Goal, Handicap “Goal 3, Handicap 1 0”” be calculated if the score was 1:0 in the first half, when the user placed a bet. The match result is 1:1.

**The bet will be settled at odds of 1**

**№ Вопрос Ответ пользователя Правильные ответы**

1 What is VIP CASHBACK? = Return to the player of a certain amount from his bets (both won and lost bets, depending on the reached level) in Live Casino // **Return to the player of a certain amount from his bets (both won and lost bets, depending on the reached level) in Slots, virtual sports, lotteries, Live Casino and table games**

2 What does “demo mode in Casino” mean? = A user can place bets without registration on the website and not having funds in his account, but features are limited in the game (there are no some bonus games and payout combinations) // **A user can place bets without registration on the website and not having funds in his account**

3 Which term would you choose to answer a user, if the bet was recalculated because the wrong results were entered? = Bets placed on events, the outcome of which was known at the time of placement, can be settled at odds of 1. If bets are settled incorrectly (e.g. the results were entered by mistake), such bets shall be recalculated. // **However, bets placed in the period between the erroneous settlement and recalculation shall be deemed valid. If the bettor’s account proves to be negative after such recalculation, no bets may be placed until the bettor has made a sufficient deposit.**

4 Tennis. What is a set point? = It is a winning point in tennis. // **It is the point on which a player may be able to win the set if he wins the next point.**

5 How much time of a rugby match must elapse for bets to stand? = at least 38 minutes of play // **A match must be played completely for bets to stand**

6 Card Game “21”. How would the bet “Game To Be Finished With Bust” be calculated, if the player got cards Q, K, 9, 8, the dealer got cards 6, 7? **Win**

7 How will the bet “W2 By Quarters” be calculated if the match score is 120:123 (26:32,27:22,22:33,37:25,8:11)? **Loss**

8 How will the bet “The lowest scoring quarter №4” be calculated if the match score is 24:13 (3:7;7:3;7:3;7:0)? **Win**

9 How will the bet “The highest scoring half №1” be calculated if the match score is 24:13 (3:7;7:3;7:3;7:0)? **Win**

10 Football. How will the bet “Total of the Team 1 Over 1,75” be calculated, if the match score is 2:4? = **Payout of half amount of the maximum winnings**

11 Football: Bet “Team 2 To Score Penalty – No” (“Team 2 to miss a penalty – Yes”). How would the bet be calculated if there were no penalties in the match (the penalty kick was not awarded)? = **Loss**

12 Football. Bet “Penalty – Yes”. How would the bet be calculated if there was an unconverted penalty kick in the match (a penalty kick was awarded, but not converted)? =**Win**

13 Ice hockey: bet “Team 2 to win with an advantage in 1 scored goal”, Ottawa Senators – Pittsburgh Penguins (with OT) 1:3 (0:2, 0:0, 1:1) was calculated as a loss. Is it correct? =  **Yes, it's correct.**

14 KHL Sibir – Salavat Yulaev (OT), bet “handicap 2 0”, match score is 3:4 (1:2, 0:1, 2:0, 0:0, 0:1). How will the bet be calculated? Win // **The bet will be settled at odds of 1**

15 Bet: “Posts and Crossbars Russia – Posts and Crossbars Portugal Total Over 0,5”. A user said that the bet slip should have been settled as a win (not as a loss), as the ball hit the post and then there was a corner kick. What will you answer the user? =

**The bet slip is calculated correctly (loss).**

№ Вопрос Ответ пользователя Правильные ответы

1 Which games from 1xGames section are excluded from redeeming the bonus for Casino? All roulettes, poker, baccarat and PF games PF Dice, Pachinko, PF Roulette, PF Pokerlight, Lucky Wheel

2 How many outcomes can be selected on every event in **1X-TOTO**? = **Only 1 outcome**

3 What is out? (football) = **when the ball has wholly crossed the touch line**

4 Ice Hockey. Bet “Goal In Each Period – No”. How will the bet be calculated, if the match score is 2:4 (1:2, 1:0, 0:2)? = **Loss**

5 KHL Sibir – Salavat Yulaev (OT), bet “handicap 2 0”, match score is 3:4 (1:2, 0:1, 2:0, 0:0, 0:1). How will the bet be calculated? = **The bet will be settled at odds of 1**

6 How would the bet “Home-Away” be calculated, if 1 match was cancelled during that day? = **The bet is void, if the result was not determined**

7 Snooker. Bet: “First Potted ball – Blue”. How would the bet be calculated if the first potted ball was Blue? The first colored ball has not been potted yet. = **Win**

8 Italy cup. Samdoria – Cagliari, match score is 2:1 (1:1; 1:0), after 90 min match, penalty shootouts were awarded. The penalty shootouts score is 3:5. What is the match score? = **2:1**

9 What are the final odds in an accumulator bet:

Everton – Bournemouth, Total Over 2,75, odds – 1.650, the match score is 2:1 (2:0, 0:1)

Arsenal – Norwich City, Total Over 2,25, odds – 1.340, the match score is 2:1 (1:0, 1:1)

Stoke City – Sunderland, Total Over 0,75, odds - 1.045, the match score is 0:1 (0:0, 0:1)

West Bromwich Albion – West Ham United, Total Under 2,25, odds – 2.010, the match score is 1:2 (1:0, 0:2)? = **Loss**

10 Football. How will the bet “Noone to score in both halves – No” be calculated, if the match score is 1:4 (0:2,1:2)? = **Win**

11 What is „Autobet“? „One-click bet“ allows to place a bet on 1 event instantly by choosing a market „Baseline odds“ - bet will be accepted only if overall odds on the bet slip reach the stated value

№ Вопрос Ответ пользователя Правильные ответы

1 The promotional code for the Casino is available for a user. He received this promo code on a third-party source. Where can he activate it? Nowhere, there are no fields for Casino promo codes on the site, there are fields only for sports promo codes Registration form, “My Account” (“Bonuses and gifts” section)

2 What is VIP CASHBACK? Return to the player of a certain amount from his bets (both won and lost bets, depending on the reached level) in Live Casino Return to the player of a certain amount from his bets (both won and lost bets, depending on the reached level) in Slots, virtual sports, lotteries, Live Casino and table games

3 Where can a user read the terms and conditions of Cashback calculation? In the Promo section, VIP CASHBACK page In “My account”, in the corresponding section

4 Which games from 1xGames section are excluded from redeeming the bonus for Casino? =

**PF Dice, Pachinko, PF Roulette, PF Pokerlight, Lucky Wheel**

5 Are individuals representing other bookmakers allowed to place bets according to the terms and conditions? **No**

6 What are extra-points in volleyball? The bet will win, if there was the 5th set in the match. **The bet will win, if the score in the set is higher than 24-24.**

7 What is out? (football) when the ball lands outside the field boundary lines **when the ball has wholly crossed the touch line**

8 How will the bet “X By Quarters” be calculated if the match score is 120:123 (26:32,27:22,22:33,37:25,8:11)? Loss **Win**

9 Tennis. In what case will the bet on W1W1 win? (7:5, 2:6, 3:6) **(6:4, 1:6, 7:6)**

10 Tennis ITF: bet on the 2nd set total under 8,5. Women Cazeaux Amandine – Alexandra Piskun. Cazeaux Amandine withdrew when the score was 2:2 in the 2nd set. How will the bet be calculated? Loss **The bet will be settled at odds of 1**

11 Tennis: Grönefeld/Peschke – Niculescu/Zakopalová. Bet “Total Under 21.5”. The score is (6:3, 3:6, 4:10 points). How will the bet be calculated? Loss **Win**

12 How will the bet “Number of points in the first game Over 5,5” be calculated, if the set score is 40-41? Loss **Win**

13 Tennis. How will the bet “The highest scoring period №1” be calculated if the match score is 1:2 (6:4, 3:6, 6:7)? Loss **Win**

14 How will the "VAR To Be Used By A Referee – Yes" bet will be calculated? The referee makes the video review sign (a rectangle), but the referee did not refer to the VAR screen. " Win **Lost**

**№ Вопрос Ответ пользователя Правильные ответы**

1 The promotional code for the Casino is available for a user. He received this promo code on a third-party source. Where can he activate it? = “**My Account” (“Bonuses and gifts” section)**

2 Where can a user read the terms and conditions of Cashback calculation? In the Promo section, VIP CASHBACK page In “My account”, in the corresponding section

3 A user is shown the error “present game is not available for you at the moment”. What is the reason? Technical issues take place on the website. T= **The user should apply to the security department**

4 Which term would you choose to answer a user, if the bet was recalculated because the **wrong results** were entered? If an employee makes an error while accepting a bet (obvious misprints on the list of events, inconsistency of odds between offered betting markets and the bet, etc), or a bet is accepted in violation of these Rules, or if there are any other indications that the bet is wrong, the bookmaker reserves the right to declare such bets void. Returns on such bets shall be paid at odds of 1. If bets are settled incorrectly (e.g. the results were entered by mistake), such bets shall be recalculated. However, bets placed in the period between the erroneous settlement and recalculation shall be deemed valid. If the bettor’s account proves to be negative after such recalculation, no bets may be placed until the bettor has made a **sufficient deposit.**

5 How will the bet “W2 By Quarters” be calculated if the match score is 120:123 (26:32,27:22,22:33,37:25,8:11)? Win **Loss**

6 KHL Sibir – Salavat Yulaev (OT), bet “handicap 2 0”, match score is 3:4 (1:2, 0:1, 2:0, 0:0, 0:1). How will the bet be calculated? Loss **The bet will be settled at odds of 1**

7 Football: bet “No first goal – Yes” was settled as a loss, match score is 0:1 (0:0, 0:0, 0:1). Was the bet calculated correctly? It was calculated correctly. **It was calculated incorrectly, it should be settled as a win.**

8 What is „Autobet“? „One-click bet“ allows to place a bet on 1 event instantly by choosing a market „Baseline odds“ - bet will be accepted only if overall odds on the bet slip reach the **stated value**

№ Вопрос Ответ пользователя Правильные ответы

1 Can a user play in Casino for free? =

**Yes, but not all providers (Live-Casino and Slots) have a demo mode**

6 Football. How will the bet “No one to score in both halves – No” be calculated, if the match score is 1:0 (1:0,0:0)? =

**Loss**

7 Football. How would the bet “The Next Goal, Handicap “Goal 2, Handicap 1 0”” be calculated if the score was 1:0 in the first half, when the user placed a bet. The match result is 1:1.=

**Loss**

2 How will the bet on Asian total be calculated: total Under 2,25; match score is 1:1? =

**Payout of half amount of the maximum winnings**

4 Tennis ITF: bet on the 2nd set total under 8,5. Women Cazeaux Amandine – Alexandra Piskun. Cazeaux Amandine withdrew when the score was 2:2 in the 2nd set. How will the bet be calculated? =

**The bet will be settled at odds of 1**

3 Tennis. In what case will the bet on W1W1 win? =

**(6:4, 1:6, 7:6)**

5 What are the final odds in a single bet:

Everton – Bournemouth, Total Over 2,75, odds – 1.650, the match score is 2:1 (2:0, 0:1)? = **1,325**

2. The bet on the outcome "TEAM 1 . MAXIMUM NUMBER OF WHOLE MINUTES IN A ROW WITHOUT A GOAL IN MATCH 37,5 OVER -yes " is calculated as a loss. The player believes that there was an error in the calculation since the goals in the match were scored on the 21st minute (Team 1), on the 37th minute (Team 2), on the 52nd minute (Team 2), on the 53rd minute (Team 1), at 90 + 5 minutes (Team 1), that is, the match lasted 95 minutes. Is the bet slip calculated correctly? =

**There is no right answer.**

1. How is the Casino bonus wagering amount calculated at 1xbet?

**The wager is multiplied by the bonus amount**

2. The promotional code for the Casino is available for a user. He received this promo code on a third-party source. Where can he activate it?

**Registration form, “My Account” (“Bonuses and gifts” section)**

3. Which term would you choose to answer a user, if the bet was recalculated because the wrong results were entered?

**If bets are settled incorrectly (e.g. the results were entered by mistake), such bets shall be recalculated. However, bets placed in the period between the erroneous settlement and recalculation shall be deemed valid. If the bettor’s account proves to be negative after such recalculation, no bets may be placed until the bettor has made a sufficient deposit.**

4. After what moment in the match can a corner kick be awarded?

**A corner kick is awarded when the ball at the last time hit a player of the defending team, crossed the gate line completely by earth or air, and there was no goal scored.**

5. After what moment in the match will be a goal kick awarded?

**A goal kick is awarded when the ball at the last time hit a player of the attacking team, crossed the gate line completely by earth or air, and there was no goal scored.**

**Win**

8. Bet: “Posts and Crossbars Russia – Posts and Crossbars Portugal Total Over  0,5”. A user said that the bet slip should have been settled as a win (not as a loss), as the ball hit the post and then there was a corner kick. What will you answer the user?

**The bet slip is calculated correctly (loss).**

9. Snooker. Bet: “First Potted ball – Blue”. How would the bet be calculated if the first potted ball was Red?

**The first colored ball has not been potted yet. The bet slip will not be calculated yet.**

10. Snooker. Bet: “First Potted ball – Blue”. How would the bet be calculated if the first potted ball was Blue? **Win**

12.

Over 0,75, odds - 1.045, the match score is 0:1 (0:0, 0:1)  
West Bromwich Albion – West Ham United, Total Over 2,25, odds – 2.010, the match score is 1:2 (1:0, 0:2)?

**3,649**

13. What are the final odds in an accumulator bet: Everton – Bournemouth, Total Over 2,75, odds – 1.650, the match score is 2:1 (2:0, 0:1) Arsenal – Norwich City, Total Over 2,25, odds – **1.440,** the match score is 2:1 (1:0, 1:1) Stoke City – Sunderland, Total Over 0,75, odds - 1.045, the match score is 0:1 (0:0, 0:1)  
West Bromwich Albion – West Ham United, Total Over 2,25, odds – 2.010, the match score is 1:2 (1:0, 0:2)?

**There is no correct answer here**

**New Questions for Computer Test**

1. A user did not receive FS after fulfilling wagering requirements of the 1st deposit bonus for Casino. What is the reason?

**- The user did not link and activate his phone number to his gaming account.**

2. During what period must a user redeem the 10th deposit bonus?

**- Within 48 hours after the bonus was credited.**

3. Where can a user read the terms and conditions of Cashback calculation?

**- In “My account”, in the corresponding section.**

4. A user is shown the error “present game is not available for you at the moment”. What is the reason?

**- The user should apply to the security department.**

5. The user found out that the Casino is illegal in his country. Who is responsible for informing the user about the legality of his actions?

**- The user is responsible for his actions, since upon registration he agrees with General Terms and Conditions of the Casino.**

9. What bonuses are available for users for the first deposit on 1xbet?

**- The bonus for slots, 100% first deposit bonus for Sports & 1xGames (Beat 1xbet) bonus.**

10. Where can you find out the minimum stake amount at Live-Casino table?

**- Limits are indicated on each table tile in Live-Casino section or in the provider‘s lobby.**

11. How often can a user withdraw VIP Cashback?

**- It depends on the level of the user on the scale of the VIP program.**

17. What are the limits for the maximum amount of the winnings from free spins?

**- There are no limits.**

18. Which categories of games are taken into account for VIP CASHBACK calculation?

**- Slots, Live Casino, lotteries, virtual sports.**

19. A user knows that there are games of a specific provider on the website, but cannot find them on the website. What are the possible reasons?

**- The visibility of the provider depends on the peculiar features of its license and the ability to operate in a particular location.**

22. A user did not receive the 1st deposit bonus for Casino. What are the possible reasons?

**- The deposit amount was less than 10 EUR, the user filled in the data in the personal profile partly, he did not give his consent by enabling the function “Take part in bonus offers”.**

23. Which categories of slots are excluded from wagering a deposit bonus for Casino?

**- Baccarat, poker, blackjack, roulette and others.**

25. What is the average % RTP in 1xbet Casino?

**- 95-97% depending on the provider.**

26. What is RNG?

**- Random number generator, it also determines the mathematical outcome of the game.**

27. 28 minutes of play must elapse for bets to stand.

**- at least 18 minutes of play must elapse for bets to stand.**

30. What does “demo mode in Casino” mean?

**- A user can place bets without registration on the website and not having funds in his account.**

31. What is RTP?

**- %, determining how much the slot machine returns to the player as a win.**

32. How much is the maximum amount for transferring to a friend at a time?

**- There is no such option.**

35. How many outcomes can be selected for each TOTO Correct Score event?

**- Multiple selection but minimum bet amount will increase**

36. How many outcomes can be selected for each 1x-TOTO event?

**- Only One Event**

37. How many outcomes can be selected for each TOTO 15 event?

**- Multiple selection but minimum bet amount will increase**

39. How much does the player receive after successfully clearing the bonus to the main account?

**- Always the amount not exceeding the bonus amount.**

41. How many events in 1x-TOTO?

**- 12 Events**

01. How many outcomes can be selected on every event in TOTO Correct Score?

**Several outcomes and minimum stake amount will increase**

04. A bet was placed on a Smolensk region futsal championship. The game took place 3 days ago, but the bet is still not calculated. How long should a user wait? Why was not it calculated?

Bets on regional championships are settled within 10 days from the publication of the results.

05. How will the bet “W2 By Quarters” be calculated if the match score is 120:123 (26:32,27:22,22:33,37:25,8:11)?

Loss

06. How will the bet “X By Quarters” be calculated if the match score is 120:123 (26:32,27:22,22:33,37:25,8:11)?

**Win**

08. How will the bet on Asian total be calculated: total Under 2,25; match score is 1:1?

**Payout of half amount of the maximum winnings**

13 NBA Boston Celtics – Indiana Pacers. The event took place in Indiana’s field, not in Boston’s one (home team). Will the bet be refunded (at odds of 1)?  **No, no stakes will be refunded.**

16 What are the final odds in an accumulator bet:

Everton – Bournemouth, Total Over 2,75, odds – 1.650, the match score is 2:1 (2:0, 0:1)

Arsenal – Norwich City, Total Over 2,25, odds – **1.340,** the match score is 2:1 (1:0, 1:1)

Stoke City – Sunderland, Total Over 0,75, odds - 1.045, the match score is 0:1 (0:0, 0:1)

West Bromwich Albion – West Ham United, Total Over 2,25, odds – 2.010, the match score is 1:2 (1:0, 0:2)?  **3,649**

17 What are the final odds in anaccumulator bet:

Everton – Bournemouth, Total Over 2,75, odds – 1.650, the match score is 2:1 (2:0, 0:1)

Arsenal – Norwich City, Total Over 2,25, odds – **1.440,** the match score is 2:1 (1:0, 1:1)

Stoke City – Sunderland, Total Over 0,75, odds - 1.045, the match score is 0:1 (0:0, 0:1)

West Bromwich Albion – West Ham United, Total **Over** 2,25, odds – 2.010, the match score is 1:2 (1:0, 0:2)? **There is no correct answer here**

31. What are the final odds in an accumulator bet:  
Everton –Bournemouth, Total Over 2,75, odds – 1.650, the match score is 2:1 (2:0, 0:1)  
Arsenal – Norwich City, Total Over 2,25, odds – 1.340, the match score is 2:1 (1:0, 1:1)  
Stoke City – Sunderland , Total Over 0,75, odds - 1.045, the match score is 0:1 (0:0, 0:1)  
West Bromwich Albion – West Ham United, Total **Under** 2,25, odds – 2.010, the match score is 1:2 (1:0, 0:2)?

**Loss**

2 Do FS have an expiration date?  **Yes, up to 30 days, depending on provider**

7 The bookmaker reserves the right to limit the maximum stake or odds on certain selections as well as to limit or raise the maximum stake or odds for a certain user without any notification or giving reasons. What does this term mean?  **Individual limits for a use**

15 How will the bet “Number of points in the first game Under 5,5” be calculated, if the set score is 30-41?  **Loss**

16 Italy cup. Samdoria – Cagliari, match score is 2:1 (1:1; 1:0), after 90 min match, penalty shootouts were awarded. The penalty shootouts score is 3:5. What is the match score?  **2:1**

65. KHL Sibir – Salavat Yulaev (OT), bet “handicap 2 0”, match score is 3:4 (1:2, 0:1, 2:0, 0:0, 0:1). How will the bet be calculated?

**The bet will be settled at odds of 1**

71. What are the final odds in an accumulator bet:Everton –Bournemouth, Total Over 2,75, odds – 1.650, the match score is 2:1 (2:0, 0:1)Arsenal – Norwich City, Total Over 2,25, odds – 1.340, the match score is 2:1 (1:0, 1:1)Stoke City – Sunderland , Total Over 0,75, odds - 1.045, the match score is 0:1 (0:0, 0:1)West Bromwich Albion – West Ham United, Total Under 2,25, odds – 2.010, the match score is 1:2 (1:0, 0:2)?

**Loss**

**222.** What does a bet on YC include?

**Yellow cards**

**223.** Please name the bet type that is offered to the user based on the potential returns from unsettled bets. **Advancebet**

1 Where can users get the information about FS and bonuses credited on their accounts without entering games?  **If a user clicks on “Free spins”, he will see games with credited FS My Account (“Bonuses and gifts“ section)**

11 Bet: “Total Goal Minutes Over 70.5”, how would the bet be calculated, if there was no any goal scored in the match. **Loss**

1 How many events are there in TOTO Correct Score?  **8 events**

5 A user stated his e-mail address during the registration but he didn't receive an email with the activation link.  **It will be resent when the user applies via support email.**

8 The bet was settled at odds of 1 because the odds were set incorrectly. Which term would you choose to answer a user? **If an employee makes an error while accepting a bet (obvious misprints on the list of events, inconsistency of odds between offered betting markets and the bet, etc), or a bet is accepted in violation of these Rules, or if there are any other indications that the bet is wrong, the bookmaker reserves the right to declare such bets void. Returns on such bets shall be paid at odds of 1.**

10 What bet type does involve all possible accumulators derived from a set number of selections? **Patent**

11 ESports Martial Arts. What does a victory type DEC mean?  **Points**

15 How will the bet on Asian handicap be calculated? Handicap 1 +0,75; the match score

is 1:2 **Payout with the odds of 0,5**

39 What are the final odds in a single bet:

Everton – Bournemouth, Total Over 2,75, odds – 1.650, the match score is 2:1 (2:0, 0:1)?  **1,325**

14 What are the final odds in a single bet:

Everton – Bournemouth, Total Over 2,75, odds – 1.750, the match score is 2:1 (2:0, 0:1)?

**There is no correct answer here**

**A customer stated his e-mail address during the registration but he didn't receive an email with the activation link.**

**We need to send it to the customer by ourselves again.**

**ESports Martial Arts. What does a victory type KO mean?**

**Knockout**

**If an insured bet is settled at odds of 1**

**the insurance amount will be credited back to the Customer’s account.**

**How will the bet be calculated if it has been placed on a known outcome?**

**A bet shall be canceled if it has been placed on a known outcome (an event has finished, but the results have not been updated in the system).**

**The bet was settles at odds of 1 because the odds were set incorrectly. Which term would you choose to answer a customer?**

**If an employee makes an error while accepting a bet (obvious misprints on the list of events, inconsistency of odds between offered betting markets and the bet, etc), or a bet is accepted in violation of these Rules, or if there are any other indications that the bet is wrong, the bookmaker reserves the right to declare such bets void. Returns on such bets shall be paid at odds of 1.**

**Which term would you choose to answer a customer, if the bet was recalculated because the wrong results were entered?**

**If bets are settled incorrectly (e.g. the results were entered by mistake), such bets shall be recalculated. However, bets placed in the period between the erroneous settlement and recalculation shall be deemed valid. If the bettor’s account proves to be negative after such recalculation, no bets may be placed until the bettor has made a sufficient deposit.**

**Counter-Strike. How will the bet “W1 In Round 10” be calculated, if the game score is 8:11(4:3 BD;3:5 ;5:0 ;2:5 ;5:3 ;1:5 ;3:5 ;4:5 ;5:4 ;4:4 BE;3:2 BD;0:5 ;5:3 BD;1:5 ;5:2 ;1:5 ;2:5 ;5:2 ;2:5)?**

**Loss**

**Counter-Strike. How will the bet on “Bomb Defused In Round 5 - Yes” be settled if the match score is 11:6(5:3 BD;5:4 BD;1:5 ;5:3 BD;4:3 BD;5:4 BD;5:2 BD;5:1 ;0:5 ;4:5 ;2:5 ;2:5 ;5:3 BD;5:2 BD;5:2 ;2:5 ;5:3)?**

**Win**

**The bet “NHL Home-Away, Total of shutouts (clean sheets) Under 0,5”. How will the bet be calculated if the results of matches are the following:**

**5:2 (2:1,3:0,0:1)**

**0:5 (0:1,0:3,0:1)**

**3:0 (1:0,2:0,0:0)**

**1:0 (0:0,0:0,0:0,1:0)**

**Loss**

**The bet “Total Under 60,5 in the second half (including OT)  was calculated as a loss. The match score is 68:71 (17:14, 13:16, 13:15, 16:14, 9:12). Was the bet calculated correctly?**

**The bet slip was calculated incorrectly, as total in the second half with OT = 58.**

**How will the bet “Number of points in the first game Over 5,5” be calculated, if the set score is 40-41?**

**Win**

**Bet on 23rd game was refunded. Match score is 2:0 (6:4; 7:6). Was the bet calculated correctly?**

**The 23rd game is a tie-break**

**16**

**What is the “Multi Corner”?**

**In this bet type the number of corner kicks in the first half is multiplied by the number of corner kicks in the second half.**

**Accumulator outcomes. “W2 And Fewer Than 10 Corners And Fewer Than 4 Cards”.**

**If one of the bet outcomes is the same as the number quoted in the bet, the bet will be calculated as**

**Loss**

**How would the bet "The next corner kick () will be taken by () and “The next YC () will be received by () "be calcu-lated, if the specified in the bet slip event didn't take place?**

**the bet will be settled as a return**

**The bet “NHL Home-Away, Total of shutouts (clean sheets) Over 0,5”. How will the bet be calculated if the results of matches are the following:**

**5:2 (2:1,3:0,0:1)**

**1:0 (0:0,0:0,0:0,1:0)**

**Win**

**KHL Sibir – Salavat Yulaev (OT), bet “handicap 2   0”, match score is 3:4 (1:2, 0:1, 2:0, 0:0, 0:1). How will the bet be calculated?**

**The bet will be settled at odds of 1**

**Italy cup. Samdoria – Cagliari, match score is 1:0 (0:0; 1:0), after 90 min match, penalty shootouts were awarded. Why?**

**There was a draw according to the results of match series. Penalty shootouts were awarded to determine the winner.**

**What are the final odds in a single bet:**

**Everton –Bournemouth, Total Over 2,75, odds – 1.650, the match score is 2:1 (2:0, 0:1)?**

**1,325**

**A user can insure the following bet types:**

**Single and accumulator bets**

**5**

**How would the bet "Next Corner () Team ()" and "Next () Y/C Team ()" be calculated, if the outcome specified on the bet slip does not take place?**

**the bet will be settled as a refund**

**6**

**Duration of a handball match**

**2 periods of 30 minutes each**

**1**

**Bet: YRC Newcastle United FC – YRC Liverpool FC, total Under 7,5. Newcastle United FC received 1 RC and 2 YC, Liverpool FC received 3 YC. How will the bet be calculated?**

**4:3 win**

**How will the bet “Number of points in the first game Over 5,5” be calculated, if the set score is 15-41?**

**Loss**

**How will the bet “Number of points in the first game Under 5,5” be calculated, if the set score is 40-41?**

**Loss**

**How many outcomes can be selected on every event in 1X-TOTO?**

**Only 1 outcome**

**Bet Constructor is**

**a game where the user chooses line-ups for two virtual teams from players (or teams) participating in real matches and places bets based on the performances of those players (or teams).**

**How would the bet “Home-Away” be calculated, if 1 match was cancelled during that day?**

**The bet is void, if the result was not determined**

**A bet was placed on a baseball match in Live. The match was interrupted. When will the bets be calculated?**

**within 72 hours all bets will stand until the conclusion of the match**

**Bet: “Total Goal Minutes Over 70.5”, how would the bet be calculated, if a goal was scored in the 60th minute of the match.**

**Loss**

**Boxing: Bet “W1 in round 2”, the score is 6-0. How will it be calculated?**

**Loss**

**What amount will a user receive to his main account after the bonus has been successfully redeemed?**

**Always the amount, which will not exceed the initial bonus amount**

**What is VIP CASHBACK?**

**Return to the player of a certain amount from his bets (both won and lost bets, depending on the reached  level) in Slots, virtual sports, lotteries, Live Casino and table games**

**Which games from 1xGames section are excluded from redeeming the bonus for Casino?**

**PF Dice, Pachinko, PF Roulette, PF Pokerlight, Lucky Wheel**

**May an Advancebet be offered if a user already has one unsettled Advancebet?**

**An Advancebet may be offered even if a user already has unsettled Advancebets**

**Bet: “Posts and Crossbars Russia – Posts and Crossbars Portugal Total Over  0,5”. A user said that the bet slip should have been settled as a win (not as a loss), as the ball hit the post and then there was a goal kick. What will you answer the user?**

**The bet slip is calculated correctly (loss).**

**How will the bet “Number of points in the first game Under 5,5” be calculated, if the set score is 15-41?**

**Win**

**Bet: “Posts and Crossbars Russia – Posts and Crossbars Portugal Total Over 0,5”. A user said that the bet slip should have been settled as a win (not as a loss), as the ball hit the post and then there was a goal kick. What will you answer the user?**

**The bet slip is calculated correctly (loss).**

**How would the statistics for the Home-Away bet be calculated, if the game was canceled on the day of the match?**

**The bets are void (bets are settled at odds of 1), if the result is not determined.**

**In competitions where the terms “home” and “away” are used, should the event take place in a different venue**

**if the opposing team’s venue, bets shall stand**

**How will the bet on Asian handicap be calculated? Handicap 1 +0,75; the match score is 0:0 Win**

**Bet: “Total Goal Minutes Over 70.5”, how would the bet be calculated, if a goal was scored in the 72nd minute of the match. Win**

**Can a user play in Casino for free? Yes, but not all providers (Live-Casino and Slots) have a demo mode**

**How many events are there in 1X-TOTO?12 events**

**A user does not want to get newsletters about the events via his e-mail.**

**A user wants to see the bets he placed on the site. Where can he see them?**

**A user called hot line, asking to return all money he has lost on his account for withdrawal. He justifies it by the fact that he is under 18 years old.**

**A user did not log out of his gaming account in his office, and other users placed bets using his gaming account balance and lost. The user asks to return his money back.**

**What is the maximum number of events that can be included in a System Bet? 20**

**How will the bet be calculated, if payout for all selections of anti-accumulator bet is at odds of 1.00?** the stake will be refunded to the Customer's account.

**Are individuals representing other bookmakers allowed to place bets according to the terms and conditions?** No

**What is a foul?** An illegal tackle by a player on an opponent resulting in a free kick, or in a penalty kick if the foul was adjudged to have been committed in the penalty area

**What is offside?** when the ball is out of play

**What bet type is a combination of single bets and all associated available accumulators for a specific number of selections?** Lucky

**Duration**

**Duration of a netball match** 4x 15 minutes

**Duration of a beach football match**  3x12 min

**Duration of an ice hockey match** 3x20 min

**Duration of a beach volleyball match** 2 sets are played up to 21 points or 2 points difference each, the 3rd set is played up to 15 points or 2 points difference

**How much time of a rugby match must elapse for bets to stand?** 80 minutes (completely)

**Counter-Strike. How would bets on**

**in a round be settled if a planted bomb was defused in the round?** the bets on W1 would win and the bets on W2 would lose

**Counter-Strike. Who is indicated in CS in W2 bet?** Terrorist.

**How will the bet “The highest scoring half №1 114:106 (39:34, 31:30, 24:18, 20:24)” be calculated?** Win

**How will the bet on Asian handicap be calculated? Handicap 1 +0,75; the match score is 1:2** Payout with the odds of 0,5

**Bet: “Posts and Crossbars Russia – Posts and Crossbars Portugal Total Over 0,5”. A user said that the bet slip should have been settled as a win (not as a loss), as the ball hit the post and then there was a corner kick. What will you answer the user?** The bet slip is calculated correctly (loss).

**How will the bet “Number of points in the first game Over 5,5” be calculated, if the set score is 30-41?**  Win

**Boxing: Bet “W1 in round 3”, the score is 3-0. How will it be calculated?** win.

**How will the bet on Asian total be calculated: total Under 2,75; match score is 1:1? Win**

**The bet “Draw In At Least One Half – No”. The match score is 2:1 (1:1,1:0). How will the bet be calculated? Loss**

**The bet “Total Under 60,5 in the second half (including OT) was calculated as a loss. The match score is 68:71 (17:14, 13:16, 13:15, 16:14, 9:12). Was the bet calculated correctly? The bet slip was calculated incorrectly, as total in the second half with OT = 58.**

**How will the bet “The highest scoring quarter №1 114:106 (24:18, 20:24, 39:34, 31:30)” be calculated?**

Loss

The bet “Draw In At Least One Half – Yes”. The match score is 2:1 (1:1,1:0). How will the bet be calculated?

**Win**

If a user is going to withdraw funds before the bonus wagering requirements are completed in full, what will happen to the current bonus? If the user cancels the bonus, the bonus amount and its wagering progress will be forfeited

What is „Autobet“?  **„Baseline odds“ - bet will be accepted only if overall odds on the bet slip reach the stated value**

The bet on the outcome "TEAM 1 . MAXIMUM NUMBER OF WHOLE MINUTES IN A ROW WITHOUT A GOAL IN MATCH 37,5 OVER -yes " is calculated as a loss. The player believes that there was an error in the calculation since the goals in the match were scored on the 21st minute (Team 1), on the 37th minute (Team 2), on the 52nd minute (Team 2), on the 53rd minute (Team 1), at 90 + 5 minutes (Team 1), that is, the match lasted 95 minutes. Is the bet slip calculated correctly? There is no right answer.

How will the "VAR To Be Used By A Referee – Yes" bet will be calculated? The referee makes the video review sign (a rectangle), but the referee did not refer to the VAR screen. " Lost

What are the final odds in an accumulator bet:

Everton – Bournemouth, Total Over 2,75, odds – 1.650, the match score is 2:1 (2:0, 0:1)

Arsenal – Norwich City, Total Over 2,25, odds – 1.340, the match score is 2:1 (1:0, 1:1)

Stoke City – Sunderland, Total Over 0,75, odds - 1.045, the match score is 0:1 (0:0, 0:1)

West Bromwich Albion – West Ham United, Total **Under** 2,25, odds – 2.010, the match score is 1:2 (1:0, 0:2)? **Loss**

What are the final odds in an accumulator bet:

Everton – Bournemouth, Total Over 2,75, odds – 1.650, the match score is 2:1 (2:0, 0:1)

Arsenal – Norwich City, Total Over 2,25, odds – **1.340**, the match score is 2:1 (1:0, 1:1)

Stoke City – Sunderland, Total Over 0,75, odds - 1.045, the match score is 0:1 (0:0, 0:1)

West Bromwich Albion – West Ham United, Total **Over** 2,25, odds – 2.010, the match score is 1:2 (1:0, 0:2)?  **3,649**

How will the bet “The highest scoring half №1 114:106 (24:18, 20:24, 39:34, 31:30)” be calculated?

**Loss**

The bet “Neither team to score the last goal” was calculated as a loss, the match score is 0:1. Was it calculated correctly?

**The bet slip was calculated correctly, the score is 0-1**

**# Football**

Football. Kuban – Lokomotiv. The bet on “A Player To Score Two Goals (“Brace”) – Yes”. The football player Ignatyev scored 3 goals. How will the bet be calculated? **Loss**

Football: bet “No first goal – Yes” was settled as a loss, match score is 0:1 (0:0, 0:0, 0:1). Was the bet calculated correctly? **It was calculated incorrectly, it should be settled as a win.**

Football. How will the bet “Noone to score in both halves – No” be calculated, if the match score is 1:4 (0:2,1:2)?

**Win**

Football. How will the bet “2 Or X (Home Win - Refund) – X” be calculated if the match score is 2:0 (0:0,2:0)?

**The bet will be settled at odds of 1**

Football. How would the bet “The Next Goal, Handicap “Goal 2, Handicap 1 0”” be calculated if the score was 1:0 in the first half, when the user placed a bet. The match result is 2:0.

**Win**

Football. How will the bet “

Time Outcome “W1 After Score 1-0”” be calculated if the match result is 1-0.

**Loss**

Football. How will the bet “2 Or X (Home Win - Refund) – 2” be calculated if the match score is 1:2 (0:0,1:1,0:1)?

**- Loss**

Football. How would the bet “The Next Goal, Handicap “Goal 3, Handicap 1 0”” be calculated if the score was 1:0 in the first half, when the user placed a bet. The match result is 1:1.

**- The bet will be settled at odds of 1.**

16. Football. How will the bet “Remaining Time Outcome “W1 After Score 1-0”” be calculated if the match result is 2-1.

**- Loss.**

**28. Football. How would the bet “The Next Goal, Handicap “Goal 2, Handicap 1 0”” be calculated if the score was 1:0 in the first half, when the user placed a bet. The second goal was scored by Team 1.**

**- Win**

**34. Football. How will the bet “1 Or X (Away Win - Refund) – X” be calculated if the match score is 2:0 (0:0,2:0)?**

**- Loss.**

**40. Football. How would the bet “The Next Goal, Handicap “Goal 2, Handicap 1 0”” be calculated if the score was 1:0 in the first half, when the user placed a bet. The match result is 1:1.**

**- Loss**

**14 Football. Kuban – Lokomotiv (Moscow). Bet: “Total Goal Minutes Under 156,5”. The goals were scored in the 15th (team 1), 19th (team 2), 25th (team 2) and 74th (team 1) minutes. How will the bet be calculated? Win**

101. Football. How will the bet “2 Or X (Home Win - Refund) – 2” be calculated if the match score is 1:2 (0:1,1:1)?

**Win**

**10 Football. How will the bet on Handicap [0:1] W1 be calculated, if the match score is 3:2 (2:0,0:2,1:0)? Loss**

**12 Football: Bet “Persela (Lamongan) 21 – Persepam Pamekasan (21) Next goal 2 to be scored by Team 1”. Match score is 1:1 (1:0, 0:1). The user says it should be a refund, but the bet was calculated as a loss. It is calculated correctly, the second goal was scored by Team 2.**

**17 Football. Bet on W1W1, match score is 3:1 (1:0, 2:1). How will it be calculated? Win**

**18 Football. Bet on W1W2, match score is 2:1 (1:0, 0:1, 1:0). How will it be calculated? Loss**

**13 A football match was interrupted with the score 0-0. How would the bet “Total Over 0,5” be calculated if the match was not finished?**

**The bet will be settled at odds of 1**

**Football. Bet “Penalty – Yes”. How will the bet be calculated if there was an unconverted penalty kick in the match (a penalty kick was awarded, but not converted)?**

**Win**

**What is out? (football)**

**when the ball has wholly crossed the touch line**

**Football: Bet “Penalty Awarded and Sending Off – Yes”. How will the bet be calculated if there was a penalty kick, but no sending off?**

**Loss**

**Football. Spanish Super Cup between Atletico and Real. “I placed a bet on Team 1 to win in extra time. The match score in regular time was 1:1, there were no goals in extra time, penalty shootouts ended with the score 3:2.” How will the bet be calculated?**

**Loss, as penalty shootouts will not be counted in this bet.**

**Football. How will the bet “Total of the Team 1 Over 1,75” be calculated, if the match score is 2:4?**

**Payout of half amount of the maximum winnings**

**Football. How will the bet “Total of the Team 1 Over 1,75” be calculated, if the match score is 2:4?**

**Payout of half amount of the maximum winnings**

**Football. Bet on W1X, match score is 2:1 (1:0, 0:1, 1:0). How will it be calculated?**

**Win**

**Football: Bet “Team 1 To Score Penalty – Yes”. How would the bet be calculated if the penalty kick was awarded to Team 1 and it was scored?**

**Win**

**21**

**Football: Bet “Team 2 to score first and win in the match – Yes”. How will the bet be calculated if the match score is 2:3 (0:2,2:0,0:1)?**

**Loss**

**22**

**Football. Bet “Team 2 to win in the interval from 50:00 till 54:59” was calculates as a loss. The user says that the score when he placed (0:1) and at 55th minute did not change, and the bet slip should be won.**

**The bet slip is calculated correctly, as Team 2 didn't score a goal in this interval.**

**29**

**Football: bet “No first goal – Yes” was settled as a loss, match score is 0:1 (0:1, 0:0). Was the bet calculated correctly?**

**It was calculated correctly.**

**30**

**Football. How would the bet “The Next Goal, Handicap “Goal 3, Handicap 1 0”” be calculated if the score was 1:0 in the first half, when the user placed a bet. The match result is 2:0.**

**The bet will be settled at odds of 1**

**34**

**Football. How will the bet “Remaining Time Outcome “W1 After Score 1-0”” be calculated if the match result is 1-1.**

**Duration of a football match**

**2 halves of 45 minutes each**

**6**

**Football: Bet “Team 2 To Score Penalty – No” (“Team 2 to miss a penalty – Yes”). How would the bet be calculated if there were no penalties in the match (the penalty kick was not awarded)?**

**Loss**

**Football. How will the bet “Remaining Time Outcome “W1 After Score 1-0”” be calculated if the match result is 2-0.**

**Win**

**14**

**A football match was interrupted with the score 1-0. How would the bet “Total Over 0,5” be calculated if the match was not finished?**

**Win**

**7**

**Football. Bet “Penalty – Yes”. How would the bet be calculated if there was an unconverted penalty kick in the match (a penalty kick was awarded, but not converted)?**

**Win**

**12**

**Football: Bet “Real Sociedad de Fútbol - Villarreal CF, Goal 2 to score before 40:00 – Yes”. How will the bet be calculated if the match score is 1:2 (0:1, 1:1)?**

**Loss**

**13**

**Football: Bet “Real Sociedad de Fútbol - Villarreal CF, Goal 2 to score before 40:00 – No”. How will the bet be calculated if the match score is 1:2 (0:1, 1:1)?**

**Win**

**How many events are there in TOTO Football? 14**

**How many events are there in TOTO FIFA (TOTO Esports Football)? 15 event**

**What is double (football)?**

**Two goal in a match by a player**

**A user placed a bet on American football. At the 56th minute the match was interrupted because of the weather. How will the bet be calculated, if it is known that the game will not be finished in the nearest time? All bets will be settled based on the results at the time the match was stopped.**

**A football match in the Live section was interrupted for 30 minutes. When will the bet be calculated? If a match is postponed (rescheduled) for more than 5 hours all bets on this event shall be declared void.**

**Duration of a beach football match 3x12 min**

**How will the bets on American football “Total of the highest scoring quarter Over 14,5” be calculated if the match score is 27:14 (7:0;7:3;10:0;0:14)? loss**

**Football: Bet “Penalty Awarded and Sending Off – Yes”. How would the bet be calculated if there was a penalty kick, but no sending off? Loss**

**Football: Bet “Penalty Awarded and Sending Off – No”. How would the bet be calculated if there was a sending off, but no penalty kick? Win**

**Football: Bet “Real Sociedad de Fútbol - Villarreal CF, Goal 2 to score before 40:00 – Yes”. How will the bet be calculated if the match score is 0:1 (0:0,0:1)? Loss**

**Football. How will the bet “Noone to score in both halves – No” be calculated, if the match score is 1:0 (1:0,0:0)? Loss**

**Football. How would the bet “The Next Goal, Handicap “Goal 2, Handicap 1 0”” be calculated if the score was 1:0 in the first half, when the user placed a bet. The second goal was scored by Team 2. Loss**

**7 A bet on football: “Binh Phuoc – Kon Tum match score 0:0”. The match was interrupted and not finished at the 78th minute with the score 0:0. The user's bet slip was calculated as a refund, but the user says that his bet slip has won, because the score is 0:0. The bet slip was calculated correctly, as less than 80 minutes were played.**

**Football. How will the bet “No one to score in both halves – No” be calculated, if the match score is 1:4 (0:2,1:2)?**

**Win**

Football. How will the bet “No one to score in both halves – No” be calculated, if the match score is 1:0 (1:0,0:0)?

**Loss**

Football. Kuban – Lokomotiv (Moscow). Bet: “Total Goal Minutes Under 156,5”. The goals were scored in the 15th (team 1), 19th (team 2), 25th (team 2), 74th (team 1), and 85th (team 2) minutes. How will the bet be calculated?

**Loss**

Football. How will the bet on Handicap [0:1] X be calculated, if the match score is 3:2 (2:0,0:2,1:0)?

**Loss**

Football. Bet on W1W1, match score is 2:1 (1:0, 0:1, 1:0). How will it be calculated?

**Loss**

How much time of a beach football match must elapse for bets to stand?

**at least 30 minutes of play must elapse for bets to stand**

**# Card Game “21”**

12. Card Game 21, How would the bet be calculated, if the player got cards 10, A, the dealer got cards A, A?

**- The player lost, The dealer Won.**

13. Card game 21, how would the bet „Game To Be Finished on Deal“ be calculated, If the player got cards Q, 6, K, the dealer got cards 10, Q?

**- Loss.**

20. Card Game “21”.  What is the result, if the player got cards K, 10, A, the dealer got cards 10, A?

**- 25:21 - W2.**

21. Card Game “21”.  How would the bet “Game To Be Finished With Bust” be calculated, if the player got cards Q, 6, K, the dealer got cards 10, Q?

**- Loss.**

33. Card Game “21”. How would the bet “Game To Be Finished With Bust” be calculated, if the player got cards Q, K, 9, 8, the dealer got cards 6, 7?

**- Win.**

83. Card Game “21”. What is the result, if the player got cards K, 10, A, the dealer got cards 10, A?

**25:21 - W2**

84.Card Game “21”. How would the bet “Game To Be Finished On Deal” be calculated, if the player got cards Q, 6, K, the dealer got cards 10, Q?

**Loss**

84. Card Game “21”. How would the bet “Game To Be Finished With Bust” be calculated, if the player got cards Q, 6, K, the dealer got cards 10, Q?

**Loss**

6 Card Game “21”. How would the bet “Game To Be Finished On Deal” be calculated, if the player got cards 10, A, the dealer got cards 10, 8? **Win**

**Card Game “21”. How would the bet be calculated, if the player got cards 10, A, the dealer got cards A, A?**

**The player lost, the dealer won.**

**13**

**Card Game “21”.  How would the bet “Game To Be Finished On Deal” be calculated, if the player got cards Q, 6, K, the dealer got cards 10, Q?**

**Loss**

**Card Game “21”.  How would the bet “Game To Be Finished With Bust” be calculated, if the player got cards Q, K, 9, 8, the dealer got cards 6, 7?**

**Win**

**# Basketball**

6. Basketball. Bet “Each Team Will Score Over 125,5 – No”.  How will the bet be calculated if the match score is 136:138 (31:34, 29:32, 25:23, 37:33, 14:16)?

**Win**

7. Basketball. Bet “Each Team Will Score Over 100 – No”.  How will the bet be calculated if the match score is 112:114 (24:28, 33:22, 17:26, 25:23, 13:15)?

10. Basketball. Brooklyn Nets – New Orleans Pelicans (with OT). How will the bet  “Score By Quarters 3-1” be calculated, if the match score is 103:105 (22:16; 29:28; 15:27; 37:34)?

**Win**

45. Basketball. Bet “Each Team Will Score Over 100 – No”. How will the bet be calculated if the match score is 112:114 (24:33, 33:22, 17:28, 31:22, 7:9)? —- **Loss**

46. Basketball. Bet “Each Team Will Score Over 100 – Yes”. How will the bet be calculated if the match score is 131:135 (30:33, 27:27, 29:27, 35:34, 10:14)? — **Win**

69. Basketball. Golden State Warriors – Philadelphia 76ers (with OT). How will the bet “Score By Quarters 3-1” be calculated, if the match score is 108:105 (34:28,39:26,18:18,17:33)?

**Loss**

89. Basketball. Bet “Each Team Will Score Over 125,5 – Yes”. How will the bet be calculated if the match score is 136:138 (31:34, 29:32, 25:23, 37:33, 14:16)?

**Loss**

11 Basketball. Bet “Team 1 To Win Both Halves – Yes”. How will the bet be calculated if the match score is 84:70 (16:26, 32:11, 24:8, 12:25)? **Win**

**Basketball. Bet “Each Team Will Score Over 100 – No”.  How will the bet be calculated if the match score is 112:114 (24:33, 33:22, 17:28, 31:22, 7:9)?**

**Loss**

**Basketball. Bet “Each Team Will Score Over 100 – Yes”.  How will the bet be calculated if the match score is 131:135 (30:33, 27:27, 29:27, 35:34, 10:14)?**

**Win**

**Basketball. Golden State Warriors – Philadelphia 76ers (with OT). How will the bet  “Score By Quarters 3-1” be calculated, if the match score is 108:105 (34:28,39:26,18:18,17:33)?**

**Loss**

**Basketball. Bet “Each Team Will Score Over 125,5 – Yes”.  How will the bet be calculated if the match score is 136:138 (31:34, 29:32, 25:23, 37:33, 14:16)?**

**Loss**

**How many events in TOTO Basketball should be predicted correctly for the bet slip to win?**

**4 and more events**

**What is the duration of a NCAA match (basketball)?**

**2 halves of 20 minutes each**

**Basketball. Bet “Each Team Will Score Over 100 – Yes”.  How will the bet be calculated if the match score is 112:114 (24:28, 33:22, 17:26, 25:23, 13:15)?**

**Loss**

**Basketball. Bet “Team 1 To Win Both Halves – No”. How will the bet be calculated if the match score is 84:70 (16:26, 32:11, 24:8, 12:25)?**

**Loss**

**Basketball. Bet “Each Team Will Score Over 125,5 – No”. How will the bet be calculated if the match score is 136:138 (31:34, 29:32, 25:23, 37:33, 14:16)?** Win

**Basketball. Bet “Total For Each Quarter Under 32,5 – Yes”. How will the bet be calculated if the match score is 65:57 (22:22, 12:11, 21:8, 10:16)?** loss

**Basketball. Bet “Each Team Will Score Over 100 – Yes”. How will the bet be calculated if the match score is 112:114 (24:28, 33:22, 17:26, 25:23, 13:15)?** Loss

Basketball, bet on W1W1, the match score is 101:91 (19:22, 26:23, 28:25, 28:21). How will it be calculated?

**Loss**

**# Tennis**

01 . Tennis bet. "Most productive period draw" score 1: 2 (6: 4, 3: 6, 3: 6)

**- Loss**

02. Tennis. What is a set point?

**It is the point on which a player may be able to win the set if he wins the next point.**

03. Tennis. What is a break point?

**The point on which the receiver wins the game, when the opponent serves.**

04. Tennis ITF: bet on the 2nd set total under 6,5. Women Cazeaux Amandine – Alexandra Piskun. Cazeaux Amandine withdrew when the score was 2:2 in the 2nd set. How will the bet be calculated?

**Loss**

05. Tennis ITF: bet on the 2nd set total under 8,5. Women Cazeaux Amandine – Alexandra Piskun. Cazeaux Amandine withdrew when the score was 2:2 in the 2nd set. How will the bet be calculated?

**The bet will be settled at odds of 1**

06 . Tennis ITF: bet on the 2nd set total under 6,5. Women Cazeaux Amandine – Alexandra Piskun.  Cazeaux Amandine withdrew when the score was 2:2 in the 2nd set. How will the bet be calculated?

**Loss**

07. Tennis: Grönefeld/Peschke – Niculescu/Zakopalová. Bet “Total Under 21.5”. The score is (6:3, 3:6, 4:10 points). How will the bet be calculated?

**Win**

08. Tennis. What is a match point?

**It is the point on which a player may be able to win the whole match if he wins the next point.**

09. Tennis. In what case will the bet on W1W1 win?

**(6:4, 1:6, 7:6)**

10. Tennis ITF: bet on the 2nd set total under 8,5. Women Cazeaux Amandine – Alexandra Piskun.  Cazeaux Amandine withdrew when the score was 2:2 in the 2nd set. How will the bet be calculated?

**The bet will be settled at odds of 1**

11. Tennis: Grönefeld/Peschke - Niculescu/Zakopalová (champ. tie-break). Bet “Total Under 21.5”. The score of the match is (6:3; 3:6; 4:10 points). How will the bet be calculated?

**Loss**

12. Tennis. How will the bet “The highest scoring period №1” be calculated if the match score is 1:2 (6:4, 3:6, 6:7)?

**Win**

13. Tennis. What is a point?

**It is a winning point in tennis.**

14. How will the bets on tennis match be calculated if a player did not come to tennis court? **Refund**

15. Tennis. How will the bet “The Highest Scoring Period – Draw” be calculated if the match score is 1:2 (6:4, 3:6, 3:6)? **Loss**

16. Tennis. How will the bet “The Highest Scoring Period – Draw” be calculated if the match score is 1:2 (6:4, 4:6, 3:6)? **Win**

**# Ice Hockey**

11 Ice Hockey. How will the bet on Handicap [0:1] W1 be calculated, if the match score is 3:2 (2:0,0:2,1:0)?  **Loss**

21 Ice Hockey. Bet “Goal In Each Period – Yes”. How will the bet be calculated, if the match score is 2:4 (1:2, 1:0, 0:2)? **Win**

23 Ice Hockey. Bet “Goal In Each Period – No”. How will the bet be calculated, if the match score is 2:4 (1:2, 1:0, 0:2)? **Loss**

6 How much time of an ice hockey match must elapse for bets to stand?

**at least 55 minutes of play must elapse for bets to stand**

**Ice Hockey. Bet “Team 2 to win in OT – No”. The match score is 2:1 (0:0,1:0,0:1,0:0,1:0). How will the bet be calculated?**.

**Win**

**Ice hockey: Buffalo Sabres – Toronto Maple Leafs (Including OT). The match score is 2:3 (1:0; 1:1; 0:1; 0:0; 0:1). Bet: “W2”. How will the bet be calculated?**

**Loss**

**Ice hockey: Buffalo Sabres – Toronto Maple Leafs (Including OT and Penalty Shootouts). The match score is 2:3 (1:0; 1:1; 0:1; 0:0; 0:1). Bet: “Total Over 4,5”. How will the bet be calculated?**

**Win**

**Ice hockey: bet “W1 or W2 and Total Under 4,5”, match score is 4:2 (2:0, 0:1, 2:1). How will it be calculated?**

**Loss**

**Ice Hockey. Bets on markets labeled “Penalty Time”. How many minutes will be counted?**

**Only two-minute minor penalties will count**

**Ice hockey: bet “W1 or W2 and Total Over 4,5”, match score is 5:3 (0:0, 2:2, 3:1). How will it be calculated?**

**Win**

**Ice Hockey: Bet “Team 2 to score first and win in the match – Yes”. How will the bet be calculated if the match score is 2:3 (0:1,1:1,1:0,0:1)?**

**Loss**

**Ice Hockey: Bet “Team 2 to score first and win in the match – Yes”. How will the bet be calculated if the match score is 2:3 (0:2,1:0,1:0,0:0,0:1)?**

**Loss**

**Ice Hockey: the bet “Lead-Lose”. Match score is 3-4(1-0,1-1,1-3). How will the bet be calculated?**

**Win**

**Ice hockey: bet  “Team 2 to win with an advantage in 1 scored goal”, Ottawa Senators – Pittsburgh Penguins (with OT) 1:3 (0:2, 0:0, 1:1) was calculated as a loss. Is it correct?**

**Yes, it's correct.**

**Ice Hockey: Bet “Team 2 to score first and win in the match – Yes”. How will the bet be calculated if the match score is 2:3 (0:2,1:1,1:0)? Win**

**Ice Hockey. How will the bet on Handicap [0:1] X be calculated, if the match score is 3:2 (2:0,0:2,1:0** Win

**Ice Hockey. Bet “Goal In Each Period – Yes”. How will the bet be calculated, if the match score is 1:4 (1:2,0:0,0:2)? loss**

**Ice Hockey. Bet “Team 1 to Score Goal In Each Period – Yes”. How will the bet be calculated, if the match score is 2:4 (1:2, 1:0, 0:2)?**  Loss

**Ice Hockey: the bet “Lead-Draw”. Match score is 3-4(1-0,1-1,1-3). How will the bet be calculated?** Loss

**Ice Hockey. Bet “Team 2 to win in OT – Yes”. The match score is 2:1 (0:0,10::0,1,0:0,1:0). How will the bet be calculated?**  Loss

**# volleyball**

1. Duration of a volleyball match

**The match is played up to 3 wins (25 points or 2 points difference each set), the 5th set is played up to 15 points or 2 points difference.**

2. Duration of a beach volleyball match

**2 sets are played up to 21 points or 2 points difference each, the 3rd set is played up to 15 points or 2 points difference**

03. Volleyball, bet “X After 10 Points”. How will the bet be calculated if the match score is 6:4? —-  **Loss**

04. Volleyball, bet “Team 1 To Win After 10 Points”. How will the bet be calculated if the match score is 6:4? —— **Win**

05. What is a tie-break in volleyball?

**The bet will win, if there was the 5th set in the match.**

06. What are extra-points in volleyball?

**The bet will win, if the score in the set is higher than 24-24.**

|  |  |  |  |
| --- | --- | --- | --- |
| **№** | **Вопрос** | **Ответ пользователя** | **Правильные ответы** |
| 1 | What amount will a user receive to his main account after the bonus has been successfully redeemed? | For VIP users the amount is equal to deposit amount x5 times | Always the amount, which will not exceed the initial bonus amount |
| 2 | If a user is going to withdraw funds before the bonus wagering requirements are completed in full, what will happen to the current bonus? | If the user withdraws funds, the bonus amount will remain. Only current bonus winnings will be forfeited | The withdrawal request will be rejected. The user will see the suggestion to cancel the bonus. If  the user cancels the bonus, the bonus amount and its wagering progress will be forfeited |
| 3 | How many outcomes can be selected on every event in TOTO 15? | Only 1 outcome | Several outcomes and minimum stake amount will increase |
| 4 | Duration of a football match | 3 periods: 2 periods of 45 minutes each, the last one of 30 minutes | 2 halves of 45 minutes each |
| 5 | Duration of a beach volleyball match | 2 sets are played up to 21 points or 2 points difference each, the 3rd set is played up to 21 points or 2 points difference | 2 sets are played up to 21 points or 2 points difference each, the 3rd set is played up to 15 points or 2 points difference |
| 6 | How will the bet on Asian handicap be calculated? Handicap 1 +0,75; the match score is 1:3 | Payout with the odds of 0,5 | Loss |
| 7 | The bet “Draw In At Least One Half – No”. The match score is 2:2 (1:1,1:1). How will the bet be calculated? | Win | Loss |
| 8 | Ice Hockey. Bet “Goal In Each Period – No”. How will the bet be calculated, if the match score is 2:4 (1:2, 1:0, 0:2)? | The bet will be settled at odds of 1 | Loss |
| 9 | KHL Sibir – Salavat Yulaev (OT), bet “handicap 2   0”, match score is 3:4 (1:2, 0:1, 2:0, 0:0, 0:1). How will the bet be calculated? | Win | The bet will be settled at odds of 1 |
| 10 | What is „Autobet“? | „One-click bet“ allows to place a bet on 1 event instantly by choosing a market | „Baseline odds“ - bet will be accepted only if overall odds on the bet slip reach the stated value |
| 11 | What is 2-fa for? | Logging in from a new device confirmation | Withdrawals and logging in |
| 12 | Time periods with no goals, a goal scored at the 90+4 minute | Is not considered while calculating the periods | Is considered to be scored at the 90th minute |
| 13 | The bet on the outcome "The minimum number of minutes without a goal 5.5 OVER- Yes" was calculated as a loss. The player claims that his bet should have won since the goals in the match were scored in the 81st minute and 90+7 minutes. Is the bet calculation correct? | There is no right answer | Yes, since the minimum time period is 0 |
| 14 | How will the "VAR To Be Used By A Referee – Yes" bet will be calculated?  The referee makes the video review sign (a rectangle), but the referee did not refer to the VAR screen. " | Win | Lost |